



EDWARD B. GRIMBALL, Chairman  
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## SOUTH CAROLINA REVENUE AND FISCAL AFFAIRS OFFICE

FRANK A. RAINWATER  
Executive Director

### RFA BOARD AGENDA November 8, 2019 2:30pm or Upon Adjournment of BEA Meeting Bowers Conference Room Room 417, Rembert C. Dennis Building

- I. Welcome
- II. Adoption of Meeting Minutes for September 16, 2019
- III. Employee Recognition (Frank Rainwater)
  - A. Years of Service
  - B. Retirement
- IV. Agency Matters
  - A. Wireless 9-1-1 Program (Paul Athey)
    - 1. Update
    - 2. NG9-1-1 Fiscal Model
    - 3. Adoption of Wireless Fee for 2020 (§23-47-50(F))
  - B. Quarterly Update (Paul Athey, Sandra Kelly, Will Roberts)
- V. Other Business
  - A. National Benchmarks (Frank Rainwater, Sandra Kelly)
- VI. Future Meetings
  - A. December 12, 2019, Upon Adjournment of BEA Meeting (if necessary)
  - B. January 16, 2020, Upon Adjournment of BEA Meeting (Quarterly Review)
  - C. February 13, 2020, Upon Adjournment of BEA Meeting (if necessary)
- VII. Adjournment

**Please note the Agenda is subject to change.**



SOUTH CAROLINA REVENUE AND FISCAL AFFAIRS OFFICE  
*Transforming data into solutions for South Carolina*

# RFA BOARD MEETING November 8, 2019



# ADOPTION OF MINUTES



# EMPLOYEE RECOGNITION



# YEARS OF SERVICE

## 5 Years of Service:

- Jacob Braxton, Mapping and Operations
- Mary Katherine Gable-Miller, Fiscal Analysis

## 10 Years of Service:

- Joseph McDonald, Health and Demographics

## 20 Years of Service:

- Sarah Crawford, Health and Demographics
- Byron Kirby, Health and Demographics
- Tamara Peoples-White, Health and Demographics

# RETIREMENT

Gordon Shuford, Fiscal Analysis  
35 Years of Service



# VETERANS DAY

A heartfelt thank you to our Veterans and their families



# AGENCY MATTERS





# WIRELESS 9-1-1 PROGRAM



# WIRELESS 9-1-1 PROGRAM UPDATE

- Status of the NG9-1-1 procurement process
- Interactive NG9-1-1 fiscal model demonstration



# NG9-1-1 FISCAL MODEL

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## KEY FACTORS

- Fiscal model based on the calendar year
- Revenue forecasts – assume an average annual growth rate of close to 2% over the next ten years
- Distribution projections:
  - Anticipate more accurate estimates for NG9-1-1 costs
  - Account for cost offsets between the State and the locals
- Managing the fund balance:
  - Wireless fee adjustments
  - Reimbursement rate adjustments (cost offsets)

# NG9-1-1 FISCAL MODEL

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## MONITORING THE FUND'S PERFORMANCE

- Fund activity through June\*:
  - Collections were 1% above projections
  - Distributions were on pace with projections
- Fund activity through September\*:
  - Collections were 2.5% above projections
  - Distributions were 3% below projections

\*annualized year-to-date totals

# **ADOPTION OF WIRELESS FEE FOR 2020 (§23-47-50(F))**

**Recommendation to maintain the wireless fee at \$0.62  
for the calendar year 2020**



# QUARTERLY REVIEW



# QUARTERLY REVIEW HIGHLIGHTS

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## CUSTOMER FOCUS

- The certified boundary between Laurens and Greenville counties became effective August 5, 2019
- Property owners affected by the Horry/Georgetown boundary clarification project filed an annexation application with the Governor requesting to remain in Horry County. As a result, a referendum vote was held on November 5, 2019 with an overwhelming majority voting in favor of the annexation to remain in Horry County
- Other boundary projects currently in process include field work completed in the following counties:
  - Berkeley/Charleston
  - Charleston/Dorchester
  - Darlington/Florence
  - Lancaster/Kershaw
  - York/Chester
  - Newberry/Union

# QUARTERLY REVIEW HIGHLIGHTS

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## WORKFORCE DEVELOPMENT

- Staff completed 522 training hours; topics included:
  - Advanced Excel
  - Web Security
  - Advanced Supervisory Practices
- Implemented an online confidential employee exit survey
- Four positions were vacated and reviewed



# QUARTERLY REVIEW HIGHLIGHTS

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## CONTINUOUS IMPROVEMENT

- Convened a cross-divisional census team to discuss the upcoming 2020 Census and to more efficiently coordinate the census related activities of the office
  - Identified roles lacking secondary contacts
  - Developed plan to address gaps through cross-sectional training

# OTHER BUSINESS



# NATIONAL BENCHMARKS

## Results for America

- Mission: Make investing in what works the “new normal,” so that when policymakers make decisions, they start by seeking the best evidence and data available, then use what they find to get better results
- *Invest in What Works State Standard of Excellence* sets a national standard for the effective use of evidence and data by state governments in budget, policy, and management decisions to achieve better outcomes for citizens
  - South Carolina (RFA) was identified as a promising example of data use in the 2019 State Standard of Excellence
  - Our goal is to become a leading example of data use or a promising example in another area

# NATIONAL BENCHMARKS

## Actionable Intelligence for Social Policy (AISP)

- AISP is an initiative that focuses on the development and use of integrated data systems (IDS) for policy and planning
- Goal: Help state and local governments leverage data to improve lives
- Services: Work to develop the capacities of existing and new IDS sites, demonstrate uses of IDS for policy and program reforms, and identify opportunities for innovation in the development and use of IDS
  - South Carolina (RFA) is cited as a best practice case study
  - Our goal is to find other opportunities for growth and recognition of South Carolina's Integrated Data System
    - AISP reached out to us recently on behalf of the Bill and Melinda Gates Foundation

# THANK YOU!

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## *SOUTH CAROLINA REVENUE AND FISCAL AFFAIRS OFFICE*



*Our mission is to provide independent research, analysis, and resources to facilitate informed policy decisions and administration of services.*