

# REVENUE AND FISCAL AFFAIRS

## BOARD MEETING

NOVEMBER 16, 2023

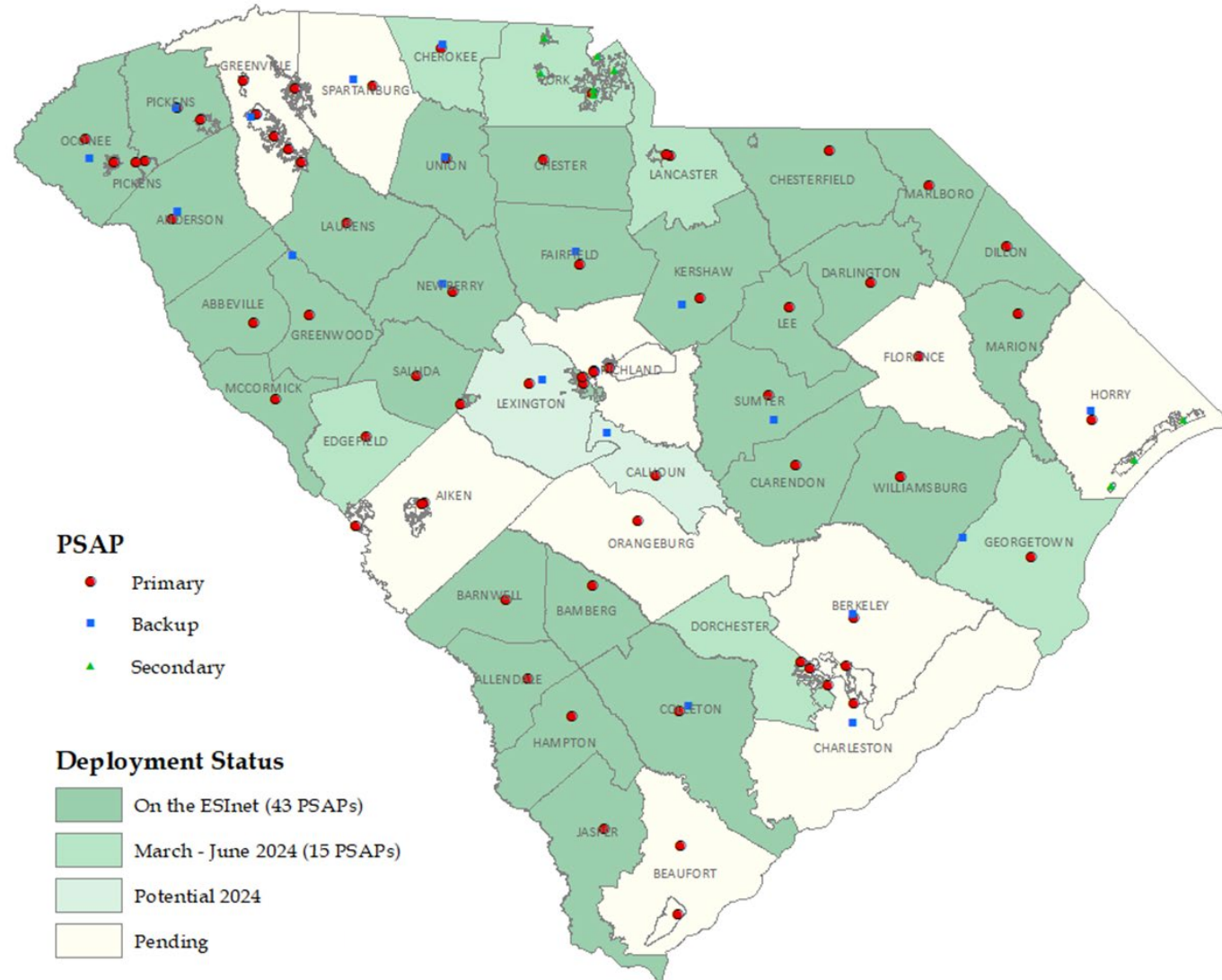


SOUTH CAROLINA REVENUE AND FISCAL AFFAIRS OFFICE  
*Transforming data into solutions for South Carolina*

# SC WIRELESS 911 PROGRAM UPDATE



# SC ESINET MIGRATIONS THROUGH NOVEMBER 2023



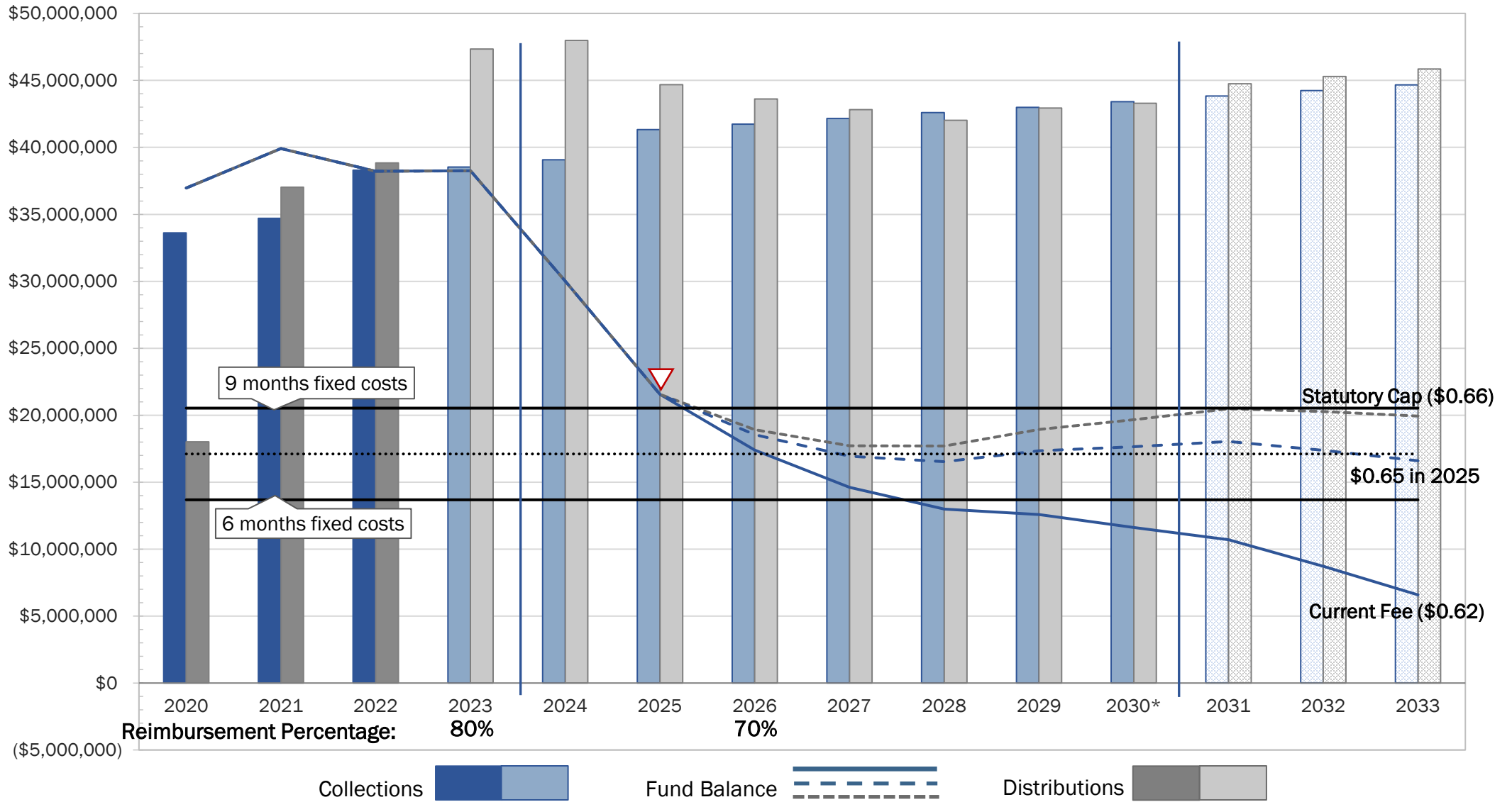
# 2024 FISCAL MODEL

# FISCAL MODEL ASSUMPTIONS

- Anticipates the following potential changes to the fee and reimbursement percentage:
  - *Increase the fee from \$0.62 to \$0.65 effective January 2025*
  - *Reduce the reimbursement percentage from 80% to 70% effective January 2026*
  - *These changes will be recommended for Board review and approval in November 2024*
- Cost reimbursements are likely to remain elevated for 2024 until the reimbursement policy changes have been fully implemented but should return closer to historical levels in 2025
- Assumes all PSAPs transition to the SC ESInet by 2027
- With these actions, the fund balance should remain within the reserve threshold through 2030
- Collections are forecasted to grow 1% annually, in line with population growth estimates
- The model includes costs savings realized through the offering of hosted call handling solutions
- Statutory cap calculated at \$0.66 (down from \$0.67 the previous year)

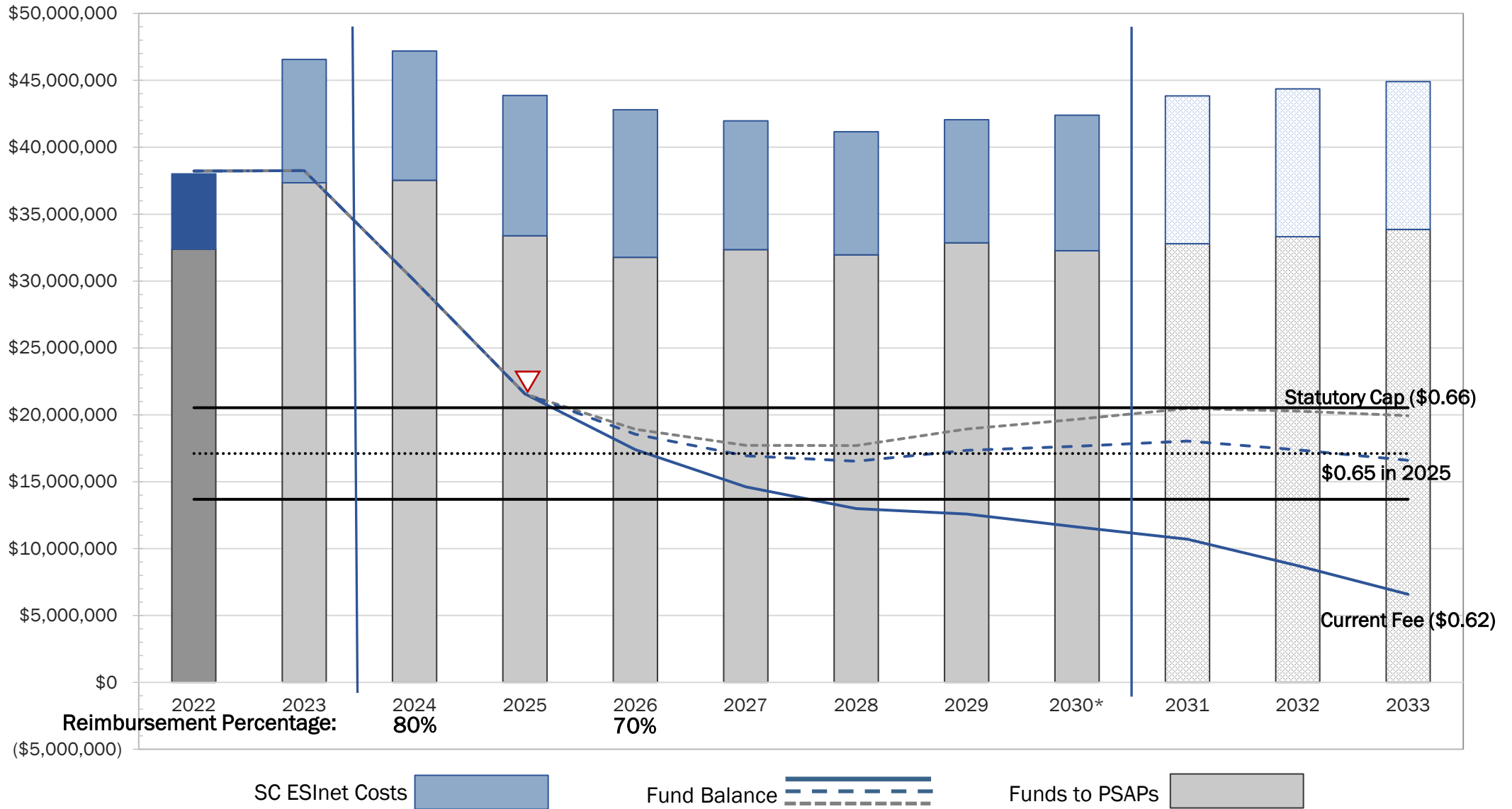
# Updated Fiscal Model for January 2024

▽ - - - - > If Fee Were Adjusted to \$0.65 in 2025



# Reimbursement Fund Breakdown

▽ - - - - > If Fee Were Adjusted to \$0.65 in 2025



# UPDATE ON THE REIMBURSEMENT POLICY REVIEW

- The reimbursement policy does not provide sufficient safeguards to review and budget for large expenditures which has resulted in the purchase of unforeseen costly and optional services that are significantly impacting the stability of the wireless 911 fund balance.
- A workgroup of members appointed by the SC 911 Advisory Committee is working in conjunction with RFA staff and the SC Office of Inspector General to evaluate long-term solutions for the Reimbursement Policy
- Some potential options include:
  - Developing maximum allowable amounts for reimbursable items
  - Clarifying the distinction between critical and optional items for providing 911 services to determine what should be reimbursed and appropriate levels of reimbursement
- In conjunction with the workgroup's efforts to support new services, RFA staff are compiling and analyzing historical reimbursement data as well as conducting cost comparisons with other states to evaluate cost saving measures on existing items.



# **ADOPTION OF WIRELESS FEE FOR 2024 (§23-47-50(F))**

**Recommendation to maintain the wireless fee at \$0.62 per month for calendar year 2024**

**DISCUSSION AND CONSIDERATION OF  
RFA ORGANIZATIONAL STRUCTURE  
PURSUANT TO §11-9-840**



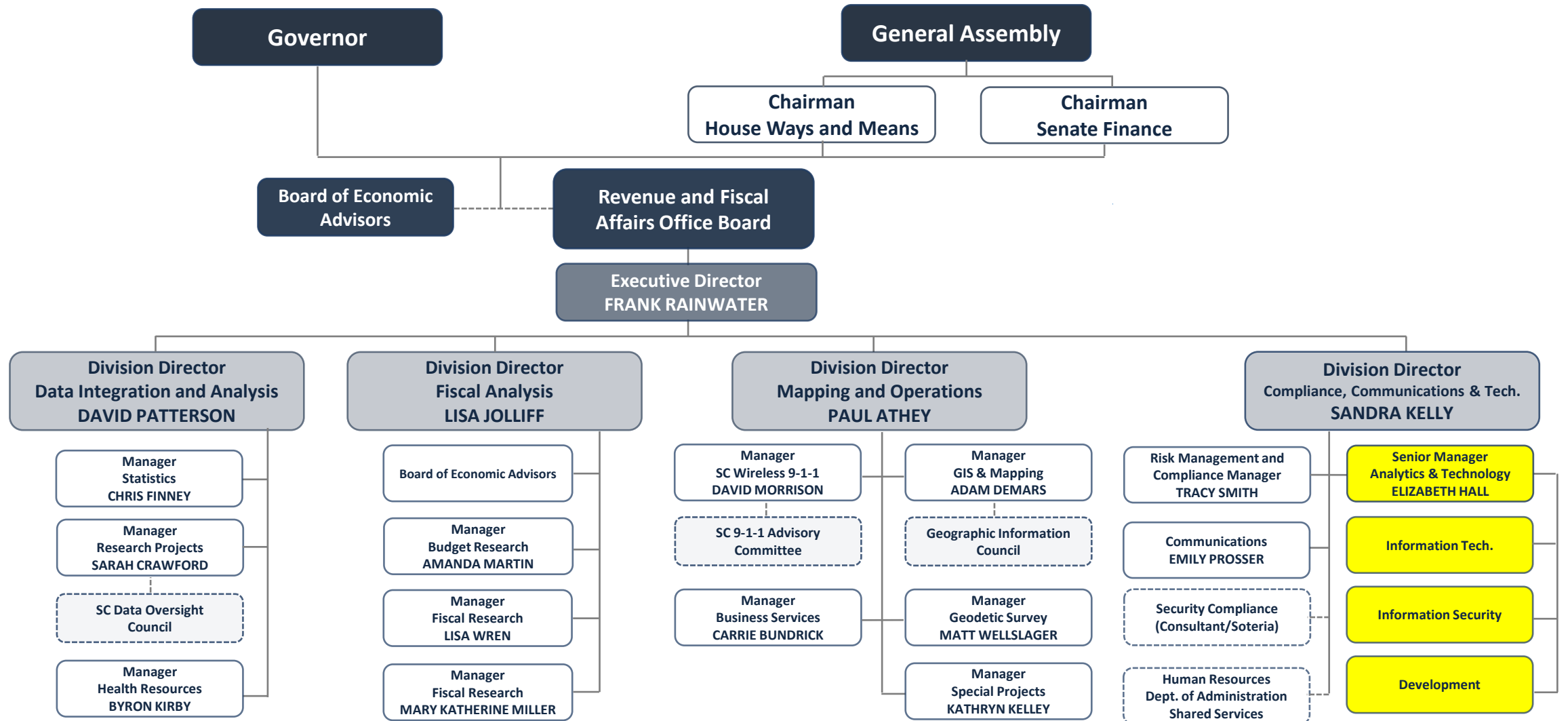
# RFA ORGANIZATIONAL STRUCTURE

- Dr. William “David” Patterson announced his plan to retire in the spring of 2024.
- Chris Finney, Statistics Section Manager, has been selected to succeed David as the Division Director of Data Integration and Analysis (DIA) upon David’s retirement.
- During succession planning for DIA, it was determined that combining the DIA Technology Section with the Compliance Section would improve efficiencies in operations. This organizational shift results in a fourth division and a more equitable distribution of staff across divisions. Sandra Kelly has been selected as the Division Director of the newly formed Compliance, Communication, and Technology Division.

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## MANAGEMENT ORGANIZATIONAL STRUCTURE

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Effective January 1, 2024, Upon Board Approval

# OTHER ITEMS FOR DISCUSSION

**THANK YOU**

