

MEMORANDUM FOR THE RECORD

Date: July 19th, 2022, 10:00 a.m.
Bowes Conference Room, Room 417 / Attendees via WebEx

Subject: Minutes of the South Carolina 911 Advisory Committee Meeting

Attendees: *Committee Members* – Mike Flynn – PSAP Rep. Spartanburg County, Neil Baxley – PSAP Rep. Beaufort County, Mitch Fulmore – PSAP Rep. Florence County, Rick Blackwell – PSAP Rep. Greenville County, Terrance Ford – Wireless Rep. AT&T, Melony Burgess – Wireless Rep. FTC, Sharon O’Bryant – Wireline Rep. Piedmont Rural Telephone, Misty Wise – SC 811 (RFA Appointment), David Morrison – RFA SC 911 Program Manager, Adam DeMars – GIS Expert/RFA, Ken Roper – Pickens County (SC Association of Counties). *Staff* – Paul Athey – RFA Division Director, Amy Simpson – E911 Program Coordinator, and Kathryn Kelley. *Guests* – Jeff Holshouser, Tim Deranek, and Yarley Steedly.

Note: Meeting information and log-in instructions are posted on the RFA website, and in the Rembert Dennis Building.

- I. Chairman Blackwell called the meeting to order at 10:00 a.m. Roll call was taken for the record; eleven committee members were in attendance.
- II. Chairman Blackwell presented the May 17th, 2022 meeting minutes and asked if any members had edits or questions. Ken Roper motioned to approve the minutes; Mitch Fulmore seconded the motion and all members voted aye. Chairman Blackwell declared the minutes approved as written. (*see minutes*)
- III. Introduction of New Committee Member
 - David Morrison welcomed prospective new Committee member, Sharon O’Bryant – Piedmont Rural Telephone. Although she hasn’t been officially appointed, RFA staff were notified by the Governor’s Office to anticipate her appointment letter forthcoming.
- IV. Election of Vice Chair
 - Chairman Blackwell opened discussion stating it is necessary for the committee to designate a Vice Chair who shall have and exercise all powers and duties of the Chair for meetings over which he or she is called to preside.
 - David Morrison nominated Melony Burgess, CMRS Provider FTC Diversified Services; Ken Roper seconded the nomination.
 - Chairman Blackwell asked if there were any other nominations from the committee. Hearing none, Misty Wise made the motion to elect Melony

Burgess as Vice Chair; Adam DeMars seconded the motion. All members voted aye in favor, and Chairman Blackwell declared Ms. Burgess as the new Vice Chair and thanked her for her service to the committee.

V. 911 Landline Funding Proviso

- David Morrison was notified mid-May of a Landline 911 Funding proviso proposed by Rep. Russell Ott that read in part:

“In the current fiscal year, funds generated by the monthly 911 landline charge may be used for communications, or other equipment used by first responders or other public safety agents, such as radios, radio towers, and computers.”

- RFA Fiscal Analysis Division confirmed the proviso was passed by the House and set to go before a conference committee for final approval.
 - PSAP officials throughout the state contacted their local Senators and Representatives explaining the potentially negative impacts the proviso could have on 911 operations, and the proviso was ultimately removed.

VI. ESInet Update

- David Morrison provided an update, and the following items were presented:
 - Three PSAPs were successfully migrated to the state ESInet system since the last committee meeting.
 - Remaining PSAPs in Group 2 are scheduled to migrate the first week in August.
 - Group 3 PSAPs are on schedule except for Jasper County.
 - Motorola indicated they cannot provide on-site CPE support until October 2022. Jasper is tentatively scheduled to migrate on October 20th, 2022.
 - Planned 2022 migration dates for the remainder of the calendar year and a map view of the Network Status Dashboard were reviewed.
 - ESInet Interoperability
 - Comtech and Indigital were asked to provide the use of additional bandwidth for items other than voice/text traffic during contract negotiations. This request was verified at the National NENA conference in June.
 - Interoperability verifications for 9-1-1 voice, text, and data traffic are being conducted this week.
 - Bandwidth isolation verification for traffic other than 9-1-1 is scheduled for later this year. It will be conducted on a case-by-case basis.

VII. Last Routing Option Update

- David Morrison informed the committee that Oconee County agreed to become the LRO effective June 24th, 2022 providing a 14-seat LRO option for the State ESInet.
 - Plans are to petition Anderson County after they migrate in August 2022 which would provide a 22-seat PSAP as the LRO.
 - RFA continues to encourage discussion among the committee members regarding available options should a PSAP choose to revoke the LRO designation, regardless of reason.

VIII. Event Outage Notification

- David Morrison began the discussion stating the committee advised RFA to provide an email address for PSAP outage notification purposes during the May meeting.
 - The state ESInet and PSAPs using a different ESInet service provider cannot see an outage outside each other's network in real time should one occur.
 - 911outagenotifications@rfa.sc.gov
 - New PSAP Outage Notification email address. PSAPs who are not currently on the statewide ESInet are encouraged to contact their ESInet network service provider and request they notify the state at the above email address in the event of an outage.
 - RFA staff will notify the PSAP community upon receiving such a notification from a vendor or a PSAP official.
 - This information is provided on the RFA website: <https://rfa.sc.gov/programs-services/state-9-1-1-program>

IX. Other Items / Discussion

- David Morrison recommended the committee continue discussion at the August meeting regarding future ESInet reimbursements for PSAPs who've entered contracts with different vendors. A decision needs to be made prior to these contract end dates for budgetary purposes.
- Chairman Blackwell mentioned the importance of network cyber security insurance as the state transitions to NG911. He asked the committee members to consider reimbursement for such insurance and for the topic be included on the next meeting agenda.

X. Adjournment

Misty Wise motioned to adjourn the meeting; Mike Flynn seconded the motion and all members voted aye to adjourn the meeting at 10:35am.

Public Notice of this meeting was posted at: <http://rfa.sc.gov> and at the Rembert Dennis Building.

These minutes were approved on 8/16/2022.

Amy Simpson  _____