

911 Wireline Fee Impact on the 911 Wireless Fee

Presentation by Charleston County Consolidated

Emergency Communications Center

Director Jim Lake

for the

SC State 911 Advisory Committee Meeting

February 20, 2024



Bottom Line Up Front (BLUF)

- Increases to the 911 Wireless Fee Cap cannot occur without an increase to the 911 Wireline/Landline Fee paid by the subscriber and collected by the service supplier.
- This fee structure was set circa 1992.



911 Wireline/Landline Fee Ordinance

- These Fees are remitted directly to the jurisdiction by the service suppliers
- Jurisdictions set their 911 Wireline/Landline Fee in accordance with:

SECTION 23-47-40. System funding.

(A) "The local government is authorized to adopt an ordinance to impose a monthly 911 landline charge..."



911 Wireline/Landline Fee Structure

SECTION 23-47-50. Subscriber billing

- (A) The maximum 911 landline charge that a subscriber may be billed for an individual local exchange access facility must be in accordance with the following scale:
 - Tier I—1,000 to 40,999 access lines—\$1.50 for start-up costs, \$1.00 for on-going costs.
 - Tier II—41,000 to 99,999 access lines—\$1.00 for start-up costs, \$.60 for on-going costs.
 - Tier III—more than 100,000 access lines—\$.75 for start-up costs, \$.50 for on-going costs.



Setting the Wireless Fee

SECTION 23-47-50. Subscriber Billing

(F)... "The amount of the levy must be approved annually by the Revenue and Fiscal Affairs Office at a level not to exceed the average monthly landline telephone (local exchange access facility) 911 charges paid in South Carolina."



Current Wireless Fee Calculation

- Current Status
 - Based on the average 911 Wireline/Landline Fees paid, we are capped at \$0.66
- July 2023
 - Access Lines in South Carolina = 971,864
 - Amount collected by service suppliers = \$644,650.47
 - \$644,650.47 divided by 971864 = \$0.6633



IF Based on the Fee...

- If we were using the current average Wireline/Landline Fee charged by the jurisdictions...
 - Based on the average 911 Wireline (Landline) Fee charged, we would be capped at \$0.87



Jurisdictions With Non-Standard Wireline/Landline Fees

Jurisdiction	Access Lines	Amount Remitted to Jurisdiction by Service Supplier Minus Fee	Amount Collected by Service Supplier		Increase Fee Allowed By Law To		Monthly Difference with New Fee
Cherokee	8,720	\$7,606.00	\$7,761	\$0.89	\$1.00	\$8,720.00	\$959.00
Clemson	1,809	\$1,294.00	\$1,320	\$0.73	\$1.00	\$1,809.00	\$489.00
Dorchester	15,093	\$14,643.00	\$14,942	\$0.99	\$1.00	\$15,093.00	\$151.00
Goose Creek	4,291	\$3,532.00	\$3,604	\$0.84	\$1.00	\$4,291.00	\$687.00
Greenville	104,531	\$46,098.00	\$47,039	\$0.45	\$0.50	\$52,265.50	\$5,226.50
Hanahan City	1,849	\$1,613.00	\$1,646	\$0.89	\$1.00	\$1,849.00	\$203.00
Orangeburg	17,707	\$17,179.00	\$17,530	\$0.99	\$1.00	\$17,707.00	\$177.00
Summerville	10,417	\$9,494.00	\$9,688	\$0.93	\$1.00	\$10,417.00	\$729.00



Jurisdictions Undercharging

		Amount Remitted to Jurisdiction by	Amount Collected		Increase Fee	New Monthly Amount	Monthly
		Service Supplier	by Service	Current	Allowed By	Based on	Difference
Jurisdiction	Access Lines	Minus Fee	Supplier	Fee	Law To	Access Lines	with New Fee
Anderson	31,051	\$18,258.00	\$18,631	\$0.60	\$1.00	\$31,051.00	\$12,793.00
Charleston	92,224	\$45,190.00	\$46,112	\$0.50	<mark>\$0.60</mark>	\$55,334.40	\$10,144.40
Florence	24,532	\$14,425.00	\$14,719	\$0.60	\$1.00	\$24,532.00	\$10,107.00
Horry	92,220	\$45,188.00	\$46,110	\$0.50	<mark>\$0.60</mark>	\$55,332.00	\$10,144.00
Lexington	55,767	\$27,326.00	\$27,884	\$0.50	<mark>\$0.60</mark>	\$33,460.20	\$6,134.20
Pickens	15,980	\$9,396.24	\$9,588	\$0.60	\$1.00	\$15,980.00	\$6,583.76
Richland	73,491	\$36,010.59	\$36,746	\$0.50	<mark>\$0.60</mark>	\$44,094.60	\$8,084.01
Spartanburg	65,706	\$32,196.05	\$32,853	\$0.50	<mark>\$0.60</mark>	\$39,423.60	\$7,227.55
Sumter	14,672	\$8,627.00	\$8,803	\$0.60	\$1.00	\$14,672.00	\$6,045.00
York	42,984	\$21,062.00	\$21,492	\$0.50	\$0.60	\$25,790.40	\$4,728.40



911 Wireline/Landline Fee Impact On 911 Wireless Fee

- Current Status
 - Based on the average 911 Wireline/Landline Fee paid, we are capped at \$0.66
- If the "Jurisdictions Charging Non-Standard Wireline/Landline Fees" and the "Jurisdictions Undercharging" increased their fees to the amount allowed by legislation
 - Based on the average 911 Wireline/Landline Fee paid, we would be capped at \$0.75



Jurisdictions and Tiers

	On-Going	Current	If Jurisdictions	
	Costs	Jurisdictions At	Increased	Totals
Tier 1	\$1.00	31	11	42
Tier 2	\$0.60	1	6	7
Tier 3	\$0.50		1	1
	Total	32	18	



911 Wireline/Landlines Reduced Impact On 911 Wireless Fee

- Wirelines/Landlines are going away
- Wireline subscriber fees paid and collected by the service suppliers will continue to be reduced
- Based on the current fee structure the 911 Wireless Fee Cap will increase
- Thirty-one of the fifty jurisdictions are already at the maximum Wireline/Landline Fee of \$1.00



Summary

- Increases to the 911 Wireless Fee Cap cannot occur without an increase to the 911 Wireline/Landline Fee paid by subscribers and collected by the service supplier
- Jurisdictions should re-evaluate their current 911 Wireline/Landline Fees to determine if a fee increase is in their best interest based on the amounts allowed by law and the direction of their local leaders
- The 911 Wireline (Landline) Fee that one PSAP charges affects all of the South Carolina PSAPs



Questions & Discussion

