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**MEMORANDUM FOR THE RECORD**

**Date:** August 15, 2023, 10:00 am  
Revenue and Fiscal Affairs Office / Microsoft Teams

**Subject:** Minutes of the South Carolina Wireless 911 Committee Meeting

**Attendees:** *Committee Members* – Neil Baxley – PSAP Rep. Beaufort County (*Teams*), Mitch Fulmore – PSAP Rep. Florence County (*Teams*), Brandon Peeler – PSAP Rep. Cherokee County, Terrance Ford – CMRS Provider AT&T (*Teams*), Melony Burgess – Wireless Rep. FTC (*Teams*), Sharon O’Bryant – Wireline Rep. Piedmont Rural Telephone (*Teams*), Misty Wise – SC 811, RFA Appointment (*Teams*), David Morrison – RFA SC 911 Program Manager, Adam DeMars – GIS Expert/RFA, Ken Roper – Pickens County (*Teams*). *Staff* – Paul Athey, Michael Ball, Kathryn Kelley, Monica Russell, and Carrie Bundrick. *Guests present* – Amy McDowell – Greenville County, Wendy Rooney – Spartanburg County, Josh Morton- Saluda County, Julian Harris – Office of the Inspector General, Allyson E. Burrell (*Teams*), Gretchen Birt (*Teams*), Doug McMurray – Chester E911 (*Teams*), Dave Sehnert – RapidSOS (*Teams*), Dennis Gardner (*Teams*), Kyla Rhodes (*Teams*), Linn Skipper (*Teams*), and Rick Thomas (*Teams*). *Four additional participants via Microsoft Teams.*

Note: Guests were invited to attend virtually. An email invitation was sent to the Distribution list and the meeting notification was posted on the RFA website and in the Rembert Dennis Building. Meeting information and log-in instructions were posted online. Meeting agenda was posted online 2 days prior to the start of the meeting, and the documents were also shared via Teams.

- I. Chair Burgess called the meeting to order at 10:00 a.m.
- II. Chair Burgess presented the July 17, 2023, meeting minutes which previously had been shared with the Members and asked if any Member had edits or questions. Hearing no amendments or objections, Neil Baxley motioned to approve the minutes; Ken Roper seconded the motion and all remaining members voted aye. Chair Burgess declared the minutes approved as written. ([See minutes](#))
- III. Statewide ESInet Update
  - A. Michael Ball presented the following items:
    - Statewide ESInet – 2023 Statistics
      - o Physical PSAP Count – 37
      - o Hosted CHE/CPE Count – 24
      - o On-Premise CHE/CPE Count – 13

- 9-1-1 Call Count through July 2023 - 442,602
- Statewide ESInet Overview
  - Group 6 migrations: complete as of 8/8/2023
  - Planned migration dates for the remainder of calendar year 2023 and a map view of the Network Status Dashboard.

#### IV. 988 / 911

A. David Morrison provided background and introduced Amy McDowell and Wendy Rooney, who presented the following items:

- The difference between Mobile Crisis Response Units and 988.
  - Mobile Crisis Response Units provide mental health intervention on site.
  - 988 replaced the 10-digit Crisis Line/Suicide Prevention number, which provides mental health intervention over the phone.
- 988 is routed based on the mobile number/area code of the caller.
- 988 can contact/transfer calls to the Mobile Crisis Response Units or 911 based on their assessment of caller.
- Invitation extended to PSAPs to join monthly meetings.
  - Next meeting date - Wednesday, 8/23/2023 at 2:30 PM.

#### V. Wireless 911 Fund Discussion

A. Paul Athey presented the following items:

- Recap of the previous meeting discussion.
- Presented short term response for protection of the fund to be recommended to the Board.
  - Clarification of current policy language for submission/payment of 911 costs.
  - Standardization of reimbursement rates to 80% across the board starting on October 1, 2023.
- Requested formation of a workgroup to evaluate the current policy and recommend updates to ensure long-term protection of the fund.
- David Morrison and Michael Ball revised and clarified the list of eligible items that are reimbursable.
  - Any item not on the list will have to be reviewed and approved by the committee and RFA.
  - Supplemental ALI Data is no longer reimbursable. All PSAPs that currently have contracts will need to submit them to RFA for review. RFA will continue reimbursing costs for the remainder of the contract year, or for 12 months, whichever is sooner. Subsequently, contracts will need to be reviewed and approved by

the committee and RFA.

VI. Other Items / Discussion

A. Michael Ball introduced Bridge for Public Safety and presented the following items:

- A new private group has been added for PSAP Directors and PSAP Designees to coordinate outage and event notifications and plans.
- David Morrison and Michael Ball can add, modify, and delete users.
- The following process will be utilized for adding accounts to the group:
  - o If an account already exists, email David Morrison or Michael Ball to be added.
  - o If an account does not exist, one will need to be created and the user will need to log in before emailing David Morrison or Michael Ball to be added.
- RFA will not post in the new group unless one of the following occurs:
  - o PSAP request
  - o System or network wide issue

*Members asked questions throughout the presentations which generated further discussion between Members and staff.*

VII. Brandon Peeler motioned to adjourn the meeting and Adam DeMars seconded the motion. All voted aye, and the meeting adjourned at 10:53 a.m.

Public Notice of this meeting was posted at: <https://rfa.sc.gov/boards-committees/911> and at the Rembert Dennis Building.

These minutes were approved on 10/17/2023

Monica G Russell *Monica Russell*