

## **SC Wireless 911 Reimbursement Policy**

Pursuant to §23-47-65(2)(b), the responsibility of Revenue and Fiscal Affairs Office (RFA) is to hold and distribute not more than fifty-eight and two-tenths percent (58.2%) of the total monthly revenues in the interest-bearing account solely for the purposes of complying with the provisions of this chapter and the strategic plan. These funds may be utilized by RFA, the PSAPs, and the CMRS providers licensed to do business in this State for the following purposes in connection with compliance with this chapter and the strategic plan including, but not limited to: acquiring, upgrading, maintaining, programming, and installing necessary data, networks, services, hardware, and software. Invoices detailing specific expenses for these purposes must be presented for approval to RFA in connection with any request for reimbursement, upon recommendation of the committee. Any invoices presented to the Revenue and Fiscal Affairs Office for reimbursements of costs not described by this section may be considered by the Revenue and Fiscal Affairs Board, but only upon unanimous approval of the committee, but in no event shall reimbursement be made for costs inconsistent with the strategic plan or which threaten the fiscal stability of the fund

All wireless 911 surcharge fees are credited to a separate fund within the State Treasury for the defined statutory purposes. Of this fund, 58.2% is allocated to local jurisdictions for Compliance Costs and to RFA for implementing the strategic plan. These funds are distributed back to the local jurisdictions based on cost recovery requests submitted by the PSAPs. PSAPs can apply for cost recovery of expenses involving the purchase of 911 equipment, upgrades to 911 equipment, and maintenance on that equipment. This distribution is dependent upon available funding and RFA receiving the necessary data from all local jurisdictions in a timely manner. Compliancy to the following procedures is necessary for the effective distribution of funds:

1. Local jurisdictions may submit cost recovery requests for both recurring and non-recurring expenditures. Cost recoveries should be submitted on a quarterly basis, if possible, but bi-annual or annual requests are acceptable. Non-recurring requests may be submitted on an “as-needed” basis.
2. After December 31, 2023, the local jurisdictions must submit all documentation required for reimbursement of eligible 911 costs within two years from the date an invoice(s) is first paid by the jurisdiction.
3. Any jurisdiction that has not submitted the necessary documents for reimbursement within this time frame will be ineligible for reimbursement of those costs.
4. Necessary documentation for reimbursement shall include either copies or originals of invoices for both recurring and non-recurring costs and proof of payment documentation for non-recurring and annual recurring costs. However, proof of payment documentation may also be required on an “as needed” basis for monthly recurring costs.
5. Refer to Appendix A for the complete list of eligible items for reimbursement from the Compliance Cost portion of the S.C. Wireless 911 Fund.

Revised and Effective Date: August 24, 2023

**Appendix A**  
**Reimbursable Items from the Compliance Costs portion of the**  
**South Carolina Wireless 9-1-1 Surcharge Fund (E500 4955)**

**Current Rate of Reimbursement – 80%**

**NRC - Non-Recurring Charges\***

1. Call Handling Equipment (CHE) Necessary to Process 9-1-1 Voice / Data Calls
  - Basic Management Information System (MIS) – one MIS per jurisdiction
2. Computer Aided Dispatch (CAD) System
  - Medical dispatch protocol software and training
  - Excludes hardware, software, or interfaces to systems or modules external to the CAD System
3. CHE & CAD Workstation Hardware for 9-1-1 Telecommunications
  - PC / keyboard / keypad / mouse / monitor(s)
  - Handsets / headsets / associated jacks
  - Physical (hardware) or virtual (software) KVM switch
  - Excludes mobile data terminals (MDTs) and mobile computer terminals (MCTs)
  - Excludes radio equipment or radio interfaces
4. 9-1-1 Voice & Data Call Recorders / Loggers
  - Excludes radio equipment or interfaces
5. UPS / Generator
  - Specific only to a dedicated official 9-1-1 dispatch center
  - Proportioned amount determined by applicable load / amperage draw
6. Air Conditioning Unit
  - Specific only to the 9-1-1 server room
7. Geographic Information System (GIS) Software
  - E9-1-1 to NG9-1-1 preparation & conversion activities
  - CAD mapping components
  - Excludes automatic vehicle location (AVL) and interfaces to additional data repositories (ADRs)
8. Required Telecommunicator Training
  - South Carolina Criminal Justice Academy (SCCJA)
  - APCO Public Safety Telecommunicator (PST)
9. 9-1-1 Telecommunicator Consoles and Chairs
10. Repair Costs Associated with any Eligible Items Listed Above

**Recurring Charges\***

1. Maintenance Costs on Eligible Non-Recurring Items
2. Licensing Fees / Renewals on Eligible Non-Recurring Items
3. Services
  - Network communication lines (9-1-1 Provider to PSAP only)
  - Network service charges
  - Language translation services – one service per jurisdiction

*\*note: all items reimbursed at the current percentage rate set annually by the RFA Board*

### **Items Not Eligible for Reimbursement**

1. Items not listed above may be submitted for reimbursement consideration to the SC 9-1-1 Advisory Committee for recommendation, but reimbursement is contingent upon funding and approval by RFA.
2. No reimbursements will be provided for any costs incurred in the development, implementation, and/or maintenance of ESInets and/or NG core services separate from the State NG911 contract unless y approved in advance by RFA.
3. No reimbursements will be provided for any costs related to contracts or agreements for ESInet and/or NG core services renewed or extended without prior approval from both the 9-1-1 Advisory Committee and the RFA Board.
4. No reimbursements will be provided for any costs related to the creation of additional, permanent PSAPs within the State of South Carolina separate from the Official PSAP List (Appendix B) without the removal of an existing approved PSAP and without prior approval from both the 9-1-1 Advisory Committee and the RFA Board\*.

*(\*note: relocation, co-location, and/or consolidation of these approved PSAPs is allowed upon notification of such intent to RFA)*

## Appendix B Official PSAP List

Abbeville County 9-1-1	Lancaster City Police
Aiken County Sheriff	Lancaster County Public Safety Communications
Aiken Public Safety	Laurens County 9-1-1
Allendale County 9-1-1	Lee County E9-1-1 Communication Center
Anderson County 9-1-1	Lexington County Public Safety
Anderson County 9-1-1 Backup	Lexington County Public Safety Backup
Bamberg County Emergency Services	Marion County 9-1-1
Barnwell County Sheriff's Office	Marlboro Dispatch Center
Batesburg-Leesville Police	Mauldin Police Department
Beaufort County E9-1-1	McCormick County 9-1-1
Berkeley County Communications E9-1-1	Myrtle Beach
Berkeley County Communications E9-1-1 Backup	Newberry County E9-1-1
Calhoun County	Newberry County E9-1-1 Backup
Calhoun/Orangeburg County Backup	North Augusta Public Safety
Cayce Police	North Myrtle Beach
Charleston County Consolidated 911 Center	Oconee County Sheriff
Charleston County Consolidated 911 Center Backup	Oconee County Sheriff Backup
Cherokee County Department Of Communications	Orangeburg County 9-1-1
Cherokee County Department of Communications Backup	Pickens County Sheriff
Chester County E9-1-1	Pickens County Sheriff Backup
Chesterfield County Emergency Services	Rock Hill City Police Department
Clarendon County Emergency Services	Saluda County Sheriff's Office
Clemson Police Department	Seneca Police
Clemson University	Simpsonville Police
Clover Police Department	Spartanburg Communications 9-1-1 Department
Colleton County Sheriff's Office	Spartanburg Communications 9-1-1 Department Backup
Colleton County Sheriff's Office Backup	Summerville Police and Fire
Columbia-Richland 9-1-1 Communications Center	Sumter City Police
Columbia-Richland 9-1-1 Communications Center Backup	Sumter City Police Backup
Darlington County Central Communications	Surfside Beach Police
Dillon County E9-1-1	Tega Cay Police Department
Dorchester County E9-1-1	Travelers Rest Police Department
Easley Police	Union County Dispatch
Edgefield County Sheriff	Union County Dispatch Backup
Fairfield County Emergency Management	University of South Carolina
Fairfield County Emergency Management Backup	West Columbia Police Department
Florence County Central Dispatch	Williamsburg County 9-1-1
Florence County Central Dispatch Backup	Winthrop University Police Department
Forest Acres Police	York County Public Safety Communications
Fort Mill Police Department	York Police Department
Fountain Inn Police	
Georgetown County Communications E9-1-1	
Georgetown County Communications E9-1-1 Backup	
Goose Creek Police Department	
Greenville County Emergency Medical Services	
Greenville County Hot Site	
Greenville County Sheriff's Office	
Greenville Police Department	
Greenwood County 9-1-1	
Greenwood County 9-1-1 Backup	
Greer Police Department	
Hampton County 9-1-1	
Hanahan City Police and Fire	
Hilton Head Dispatch Center	
Horry County 9-1-1 Communications	
Horry County 9-1-1 Communications Backup	
Jasper County Communications	
Kershaw County Public Safety	
Kershaw County Public Safety Backup	