

## MEMORANDUM FOR THE RECORD

**Date:** February 21<sup>st</sup>, 2023, 10:00 a.m.  
Rembert Dennis Building / Room 417

**Subject:** Minutes of the South Carolina 911 Advisory Committee Meeting

**Attendees:** *Committee Members* – Mike Flynn – PSAP Rep. Spartanburg County, Neil Baxley – PSAP Rep. Beaufort County, Rick Blackwell – PSAP Rep. Greenville County, Melony Burgess – Wireless Rep. FTC, Sharon O’Bryant – Wireline Rep. Piedmont Rural Telephone, Jack Maguire – Consumer Rep., David Morrison – RFA SC 911 Program Manager, Adam DeMars – GIS Expert/RFA. *Staff* – Paul Athey – RFA Division Director, Michael Ball – RFA SC NG911 Program Manager, Amy Simpson – SC 911 Program Coordinator, and Kathryn Kelley. Ken Roper – Pickens County (SC Assoc. of Counties), arrived after roll call.

*Note: Meeting information and log-in instructions are posted on the RFA website, and in the Rembert Dennis Building.*

- I. Chairman Blackwell called the meeting to order at 10:00 a.m. Roll call was taken for the record; eight committee members were in attendance.
- II. Chairman Blackwell presented the November 15, 2022 meeting minutes and asked if any members had edits or questions. Hearing none, Jack Maguire motioned to approve the minutes; Melony Burgess seconded the motion and remaining members voted aye. Chairman Blackwell declared the minutes approved as written. (*See minutes*)
- III. ESInet Implementation Update
  - Michael Ball presented the following items:
    - SC Statewide ESInet – 2022 Statistics
      - Physical PSAP Count – 28
      - Hosted CHE/CPE Count – 18
      - Circuit Count – 86
      - On-Premise CHE/CPE Count – 10
      - Maximum Network Bandwidth Usage – 11%
      - 9-1-1 Call Count, January – December 2022 – 308,927
    - SC Statewide ESInet Overview
      - Group 5 Migration dates are complete for Jasper and Hampton Counties. Remaining PSAPs in group 5 are on schedule.
      - Group 6 tentative migration dates will begin on May 2, 2023, starting with Clarendon County and continue through the end of July.
      - ESInet Deployment Status map view outlining an overview of the PSAPs on the Statewide ESInet and planned PSAP migrations scheduled for the remainder of 2023.
    - David Morrison announced that RFA staff has begun a series of Teams meetings for PSAPs that have migrated to the Statewide ESInet; meetings are held on the second Tuesday of each month at 3:00pm. PSAP participation has exceeded expectations and resulted in valuable feedback and discussion.

#### IV. EFD / EPD Update

- David Morrison began the discussion stating the Committee received a request approximately 14 months ago to add EFD/EPD to the list of reimbursable items at the current rate of 80%.
  - Based on preliminary research using cost recovery data, it was determined more information was needed to estimate the effect on the fund balance. The item was tabled until the following year.
  - RFA staff conducted further research by collecting statewide pricing information from three different vendors of EFD/EPD protocols. While pricing varied greatly among the three vendors, two vendors were significantly higher and would have a substantially negative impact on the wireless 911 fund. One vendor proved to be a possible solution; however, it would dictate that the PSAPs use the same vendor. These findings were discussed with the 911 Committee Chairman and Co-chair, and the decision was made to poll the PSAP community for their feedback.
    - PSAPs were given two options:
      - Choose their own software vendor and continue to receive reimbursement (currently at 80%) for EMD only, or
      - All PSAPs would have to agree to pool resources and use the same vendor to promote cost efficiencies in order for the fund to support adding EFD/EPD to the list of reimbursable items.
    - The overwhelming majority of PSAP responses indicated their preference is to choose their own software provider and continue receiving reimbursement at the current rate for EMD only.
  - Adam DeMars asked if the higher costs were due to software implementation or yearly maintenance. Mr. Morrison replied that it was both.
  - Chairman Blackwell and Melony Burgess both thanked RFA staff for their work on this topic and agreed with the findings. Mike Flynn added that he also agreed with and supported the outcome of the research.

#### V. Aerial Imagery Project

- Adam DeMars presented the committee with a map view of the SC Aerial Imagery Project and provided the following information:
  - Aerial Imagery is 95% complete and 3 weeks ahead of schedule.
  - Coordinated statewide efforts consisting of 33 counties are working collaboratively and pooling resources in the interest of taxpayer dollars. Three additional counties in the low country are currently collaborating with RFA staff for onboarding.

#### VI. Other Items and Questions

- Hearing no other items or questions, Chairman Blackwell asked for a motion to adjourn.

#### VII. Adjournment

*Jack Maguire motioned to adjourn the meeting; Mike Flynn seconded the motion and all members voted aye to adjourn the meeting at 10:29am.*

Public Notice of this meeting was posted at: <http://rfa.sc.gov> and in the Rembert Dennis Building.

These Minutes were approved on March 21<sup>st</sup>, 2023.

**X** *Amy Simpson*  
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Amy Simpson  
911 Program Coordinator