

## MEMORANDUM FOR THE RECORD

**Date:** August 17<sup>th</sup>, 2021  
Bowers Conference Room  
Room 417, Rembert C. Dennis Building  
10:00 am  
(Members attending via WebEx)

**Subject:** Minutes of the South Carolina 911 Advisory Committee Meeting

**Attendees:** *Committee Members* – Dent Adams – Wireless Rep. FTC, Neil Baxley – PSAP Rep. Beaufort County, Rick Blackwell – PSAP Rep. Greenville County, Adam DeMars – GIS Expert/RFA, Mike Flynn – PSAP Rep. Spartanburg County, Mitch Fulmore – PSAP Rep. Florence County, David Morrison – RFA SC 911 Program Manager, Ben Spearman – Wireline Rep. Comporium, Jack Maguire – Consumer Rep., Misty Wise – SC 811 (RFA Appointment), Ken Roper – Pickens County (SC Association of Counties). *Staff* – Paul Athey – RFA Division Director, Michael Ball – RFA SC NG911 Program Manager, Amy Simpson – RFA SC Wireless 911 Program Coordinator.

- I. Chairman Blackwell called the meeting to order at 10:00am.
- II. Chairman Blackwell presented the July 20<sup>th</sup>, 2021 meeting minutes to the members and asked if any member had edits or questions. Mike Flynn made a motion to approve the minutes. Neil Baxley seconded the motion. All members voted aye in favor, and Chairman Blackwell declared the minutes approved as written. (*See attached*)
- III. ESInet Implementation Update
  - A. Michael Ball presented the committee with project updates for the groups that were slated for implementation through the end of calendar year 2021.
  - B. Recent Activities: Most activities were paused in June while awaiting select vendor task completion. During that time, RFA conducted outside project inquiries with states similar to South Carolina (AL, NC, & others) in an effort to gather information on implementation issues they've experienced. Alabama is 3 – 4 years into their implementation process and echoed the same difficulties experienced in South Carolina. They were very helpful in giving RFA staff ideas on how to remedy some of those issues.
  - C. RFA hosted discussions between Comtech and AT&T to recalibrate the two vendors and continue discussions. Since that time AT&T has adhered to meeting deadlines and fulfilling other actions requested of them. AT&T has also provided RFA with the ability to request information on behalf of the PSAPs, specifically MSAG and ALI requests. In addition, any type of onsite technician request directly related to the ESInet project can be made by either the RFA or Comtech project manager. Certain technical requests will still have to come from the local PSAP based on the existing contracts between AT&T and their customers.

- D. Group 1 Project Updates: All project activities have restarted. Weekly PSAP meetings between Comtech & Solacom have resumed, and PSAP trainings for Solacom-only sites have been rescheduled. GIS/MSAG/ALI data collection & modification continues. Tentative migration dates for group 1 were delayed as a result of the temporary project stoppage in June. Consequently, group 1 is now the only group slated to go live in calendar year 2021. Mr. Ball presented the committee with the new tentative migration dates for group 1, explaining they were scheduled to begin 9/21/21 to allow the vendors more time if necessary to complete target dates for firm order of completion for certain circuits. Bamberg County's migration date of 11/2/21 could potentially be delayed due to AT&T's network freeze which occurs from early November to mid-January. RFA and Comtech agreed there would be no go-live dates scheduled around the holiday season.
- E. Group 1.5 Project Updates: Project activities have restarted; migration dates have been pushed to 2022; and GIS/MSAG/ALI data collection and modification continues. Target dates for group 1.5 will begin late January 2022. This timeframe could potentially begin sooner depending on the AT&T completion date of two legacy selective router circuits for the Easley and Union main sites. Neil Baxley questioned the need for the legacy circuits when we were migrating away from legacy routes. Mr. Ball explained that AT&T is requesting that all PSAPs currently on the legacy circuits keep their CAMA trunks connected as a method of transfer from the ESInet back to the PSAP in case a PSAP is not yet connected to the statewide ESInet. AT&T will not turn down those trunks to a PSAP until such time there is no longer traffic detected on those circuits. The same applies to ALI circuits. AT&T stated that it is the responsibility of the PSAP to notify AT&T when those circuits are no longer required and request that they are no longer charged. Mike Flynn explained that he is still paying substantial costs for those legacy routers every month until they're no longer needed. Mr. Ball explained that the statewide ESInet will be able to detect which calls are coming from the CAMA trunks versus calls coming directly into the statewide ESInet. Once no traffic has been detected within 15 - 30 days, RFA will be able to inform the PSAP so that they may contact AT&T. Mr. Ball advised that PSAPs keep those circuits in their budget and continue to be reimbursed by the state until such time as they are no longer needed.
- F. Group 2 Project Updates: Project activities have restarted; migration dates have been pushed to 2022. Comtech site visits will tentatively continue during the November/December 2021 time frame and circuit surveys continue to occur. Migration dates for group 2 are scheduled weekly to allow more time to coordinate activities with all vendors.
- G. Next Steps: Ensure Legacy Selective Router Circuits are completed by AT&T on time. RFA is starting early coordination with Century Link, LUMEN, and Frontier based off experiences working with AT&T in addition to what they've learned from Alabama in coordinating with those vendors.

IV. Other Items and Questions

- A. Chairman Blackwell stated that this agenda item was intended for committee members only; hearing none, he asked if there were members of the PSAP community in attendance that had any valuable information they'd like to share with the committee. Hearing none, he asked for a motion to adjourn.

VI. Adjournment

- A. Jack Maguire made the motion to adjourn. Neil Baxley seconded the motion, and the meeting was adjourned at 10:33am.

Attachments: Agenda, Meeting Materials

Public Notice of this meeting was posted at: <http://rfa.sc.gov/e911>

These minutes were approved on 9/21/21.

Amy Simpson 