

## MEMORANDUM FOR THE RECORD

DATE: April 18th, 2017  
Room 417, Dennis Building  
10:00am

SUBJECT: Minutes of SC CMRS Emergency Telephone Advisory Committee Meeting

ATTENDEES: Committee Members – Jim Lake (PSAP Rep.), David Morrison (RFA), Jack Maguire (Consumer Rep.), Ben Spearman (Wireline Rep.), Ted Creech – (Wireless Rep.), Dent Adams – (Wireless Rep.), Joey Avery – (PSAP Rep.) by telephone. Staff – Frank Rainwater – (RFA Executive Director), Amy Simpson (RFA) Guests – Josh Morton – Saluda, Phillip Penny – MCP, Bill Davidson – Century Link, Jeff Holshouser – Airbus, Rick Blackwell – Greenville, Linn Skipper – Sumter, Bob Steadman – SC Dept. of Administration, Elaine Golden – Calhoun. Phone Guests – Lee Canipe – Frontier, Green Morris – Frontier, Candice Allred – Frontier, Kimberly Wells – Abbeville, Jeanne Jones – Goose Creek, Christiane Gartlan – Beaufort, Tim Fellows – Wireless Carrier Representative, Cody Odom – Clarendon.

1. Chairman Lake welcomed everyone to the meeting and took roll call.
2. Approval of the minutes from the meeting on March 21<sup>st</sup>, 2017.  
~ Ben Spearman made motion to approve the minutes, Jack Maguire 2<sup>nd</sup> the motion. All voted aye, and the minutes were approved.
3. FirstNet Update – Robert Steadman – Statewide Interoperability Coordinator  
~ Ted Creech announced that his employer (AT&T) has been selected by the National FirstNet Authority to build and maintain the National Wireless Broadband Network dedicated to first responders. He wanted the Committee to understand that relationship.  
\*Mr. Steadman gave his presentation to the Committee Members and audience.
4. PFD/EPD CAD Software – Josh Morton  
~ Mr. Morton wrote a letter to the CMRS Committee asking them to consider PFD/EPD as an item for reimbursement. Chairman Lake invited him to address the Committee and talk about his request.  
\*Mr. Morton stated that Saluda County has done a lot of work over the last 5 years and most of that work would not be possible without the reimbursement items that come from the Committee and the E911 fund.  
\*By comparison to larger neighboring counties, Saluda County has a much smaller budget and cannot afford to implement PFD/EPD without reimbursement from the fund.  
\*This type of software is more crucial for the rural counties, like Saluda, to aid in reducing response times due to the fact that they cannot afford to implement additional service assets such as deputies, ambulances, etc.  
\*The initial cost of implementing the software is what the smaller counties need assistance with. The reoccurring costs could be absorbed by the County.  
~ Jack Maguire agreed that smaller counties have to do more with less and that there is a serious need, however, overall cost and impact on the 911 budget has to be considered.  
~ David Morrison added that other factors such as what vendor is used and number of positions would make a difference in cost.  
~ Joey Avery sympathized with Mr. Morton in that he manages a smaller PSAP as well, however, more cost study would have to take place before the Committee could consider this as an item for reimbursement. He added that moving forward with NG911, the Committee has already discussed a reduction in the overall percentage for reimbursement. He agreed this

was a legitimate need/request, but didn't feel this was the right time to talk about adding this item to the "reimbursable items" list.

~ Jack Maguire made a motion for further investigation regarding the cost of implementing PFD/EPD as a reimbursable item and how it would affect the financial plan moving forward with NG911. Dent Adams 2<sup>nd</sup> the motion. There was no further discussion, all members voted in favor, and the motion was passed.

5. 911 Call Volume Reporting

~ David Morrison presented a new form for collecting Quarterly Call Volume information to include Landline, Voip, and Text2911.

\*Over the years, he receives many requests for data including annual requests from the FCC and he is responsible for completing the 911 National Database Profile for South Carolina. He can only answer questions pertaining to wireless. The purpose of the new form is to be able to collect more basic data in order to provide certain information such as total number of 911 calls, number of landline calls, wireless calls, number of texts to 911, etc.

\*David sent the new form to the CMRS Committee members as well as a group of PSAP directors to get their feedback and asked the Committee to adopt the new form for the purposes of collecting the data moving forward.

\*Ben Spearman made a motion to approve the new form, Ted Creech 2<sup>nd</sup> the motion. There was more discussion among the Committee members in reference to 7-digit and 10-digit calls because they are also answered by dispatch and are often calls for service. There was concern about the data being skewed towards possible inaccurate reporting and what impact that may have on PSAPs. Ben Spearman amended his motion to include additional columns to the form where that data could also be collected and recommended a trail run of 3 months at which time the Committee would re-evaluate, Ted Creech 2<sup>nd</sup> the amended motion. All members voted in favor and the motion was passed.

\*Chairman Lake pointed out to the members of the audience as the Federal Government considers grant funding for NG911, this data will be crucial for South Carolina so that we as a state can be competitive for those funds. He urged PSAP directors to do what they can in providing this information, and for those agencies that don't have the capability to please let David Morrison know.

6. ESInet Models

~ Ben Spearman opened the discussion stating the Committee was looking to compile data from two or three other states with similar characteristics to see what they were doing regarding NG911 and possibly have some bench mark comparisons to make sure South Carolina was on the right track and headed in the right direction.

\*Frank Rainwater addressed the Committee updating them on the Proviso that would allow RFA to use 911 funds to help plan and hire a consultant to draft an RFP. It was approved by the House, the Senate amended it to include a cap of \$150,000.00 the first year.

\*Mr. Rainwater asked the Committee to start identifying the models and laying out some specific parameters so that RFA could begin drafting an RFP and include what exactly they are asking the consultant to do.

\*Chairman Lake asked the Committee to come back with ideas on what they would like to see. David Morrison added that he's been in contact with someone from the State of Indiana and they offered to share their RFP. He would follow up and see if he could get a copy for the Committee to look at.

\*Frank Rainwater stated that he hoped to have a draft to present at the next meeting but that would be dependent on MMO's timeline. He would like to have a consultant hired by the end of the year.

**\*Mr. Rainwater also updated the Committee on the Legislation adding the comments they've received on the Proviso, most members of the General Assembly are supportive of the concept but basically are divided into two groups. One being supportive of consolidating and having one call center for the entire State, the other group supports saving money but doesn't want the State interfering with local government. They are compiling more data and following up with some of the members in order to answer their questions so they understand the ins and outs. \*Still waiting on the last draft from Legislative Council.**

7. Other Items and Questions

~Chairman Lake mentioned to the audience that the SC Chapter of APCO/NENA have invited everyone to attend their training conference at the Embassy Suites. It is one of three events held throughout the year, there will be many instructors and telecommunicators there and he encouraged everyone to stop by and see what they're working on.

~With no further business pending, Jack Maguire made motion to adjourn, Ted Creech 2<sup>nd</sup> the motion. All members voted in favor and the meeting was adjourned.

The next scheduled meeting is scheduled for May 16th, 2017 at 10:00a.m.

Attachments: Agenda, Meeting Materials

Public Notice of this meeting was posted at <http://rfa.sc.gov/e911>

These minutes were approved on 5/16/17.

  
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Amy Simpson