REVENUE AND FISCAL AFFAIRS BOARD MEETING August 26, 2021



SOUTH CAROLINA REVENUE AND FISCAL AFFAIRS OFFICE Transforming data into solutions for South Carolina

# **Adoption of Meeting Minutes**

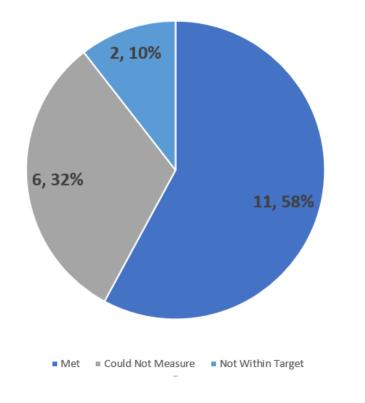


# Approval of FY 2020-21 Accountability Report



### Status of Agency FY 2020-21 Accountability Report Measures

Status of Agency FY 2020-21 Accountability Report Measures



- Ten strategies identified for the Agency Accountability Report
- Nineteen criteria established to measure progress
- Successfully achieved eleven measures
- Six measures were part of our annual customer satisfaction survey, which was cancelled as a result of the pandemic
- Two measures were not within target
  - Transition four 9-1-1 call centers to the national technology standard
  - Creation of three tools to increase awareness between the agency's compensation strategy and performance



# Budget Update and Approval of FY 2022-23 Budget Plans



# FY 2022-23 Budget Request – Compensation (\$385,000)

- •RFA has not requested recurring general fund increases since becoming an agency in 2014
  - Only increases to budget came from legislative adjustments
    - Base pay/fringe adjustments
    - Education to Workforce (H.3969)
    - FTE transfers (within state government)
- Agency has consistently monitored and evaluated staff resources and vacancies for cost savings opportunities
  - RFA will continue with these efforts to support reinvestments in internal salary adjustments
  - However, additional resources are needed to achieve agency mission and maintain a well-trained workforce



# FY 2022-23 Budget Request – Operations/Technology (\$100,000)

- Investments in technology and infrastructure accomplished without budget requests through cost savings measures
  - Established disaster recovery with \$326,000 investment
  - Implemented network segmentation at \$190,000
  - Developed new agency website at \$273,000
  - Upgraded the Real Time Network by negotiating costs down 37% (over \$350,000)
- •Key areas of the office experiencing high levels of turnover
  - Financial and investment analysts
  - Statisticians
  - Surveying/mapping technicians



### **Examples of Increased Customer Expectations**

- •Additional and more complex data and fiscal analyses for the General Assembly
  - Educational funding
  - Tax reform
- •Additional utilization of GIS data for enhanced visualization
  - Broadband mapping
- Interfacing with varied data resources to leverage existing holdings to perform additional services



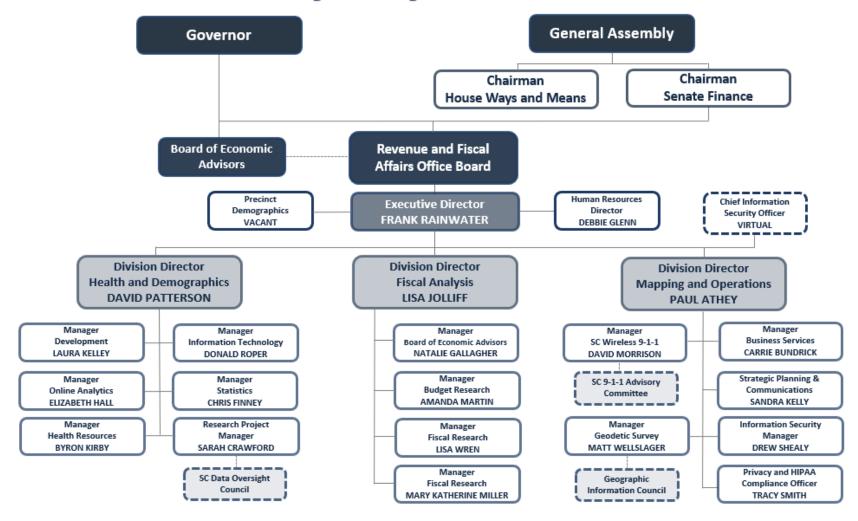
RFA Budget Comparison					
FY 16 to FY 22					
	FY 2015-16	FY 2021-22		Change	% Chang
Personal Services & Fringe	\$3,904,252	\$4,355,749		\$451,497	11.56
Operating	829,966	858,960		28,994	3.49
Total General Funds	\$4,734,218	\$5,214,709	*	\$480,491	10.15
Legislative Adjustments - Personal Services & Fringe					
Base Pay/Fringe Adjustments				\$391,543	
Two Statisticians (FY 19) - H.3969 "Education to Workforce"				168,000	
One FTE transfer-in (FY 19)				73,787	
Two FTE transfer-out (FY 18)				(181,833)	
Total Adjustments - Personal Services & Fringe		-	*	\$451,497	
Legislative Adjustments - Operating			*		
Operating Expenses - H.3969 "Education to Workforce"				\$28,994	
Internal Salary Adjustments (FY 2016 thru FY 2021)*				\$373,509	
IT Infrastructure and Security Investments					
Disaster Recovery Implementation (FY 2018)				\$326,000	
Network Segmentation (FY 2021)				190,000	
Website Redesign (FY 2020)				273,000	
Total Infrastructure and Security Investments (FY 2018 thru FY 2021)*		-		\$789,000	
*accomplished through attrition and cost savings measures					

# **Proposed Organizational Structure**



#### South Carolina Revenue and Fiscal Affairs Office

Management Organizational Structure





# **Discussion of State Auditor's AUP Report**



#### State Auditor's Review, FY 2019-2020

•No exceptions reported

•Expanded review to include the CMRS 911 Phone Surcharge Fund Activity



# **NG9-1-1 Implementation Update**



#### **Recent Activities**

- Project paused in June for telecommunication vendor recalibration
- RFA hosted meetings between AT&T / Comtech
- Project restarted two weeks ago



### **New Migration Schedule – Group 1**

PSAP	<b>Migration Date</b>
West Columbia Police	09/21/2021
Batesburg-Leesville Police	09/29/2021
Barnwell County Sheriff's Office	10/05/2021
Allendale County 9-1-1	10/07/2021
Bamberg County Emergency Services	11/02/2021



# **New Annual Migration Count**

Calendar Year	Number of PSAPs Migrating
2021	5
2022	26
2023	14
2024	25
2025	27



# **Redistricting Requests By Local Governments**



### **Redistricting Update**

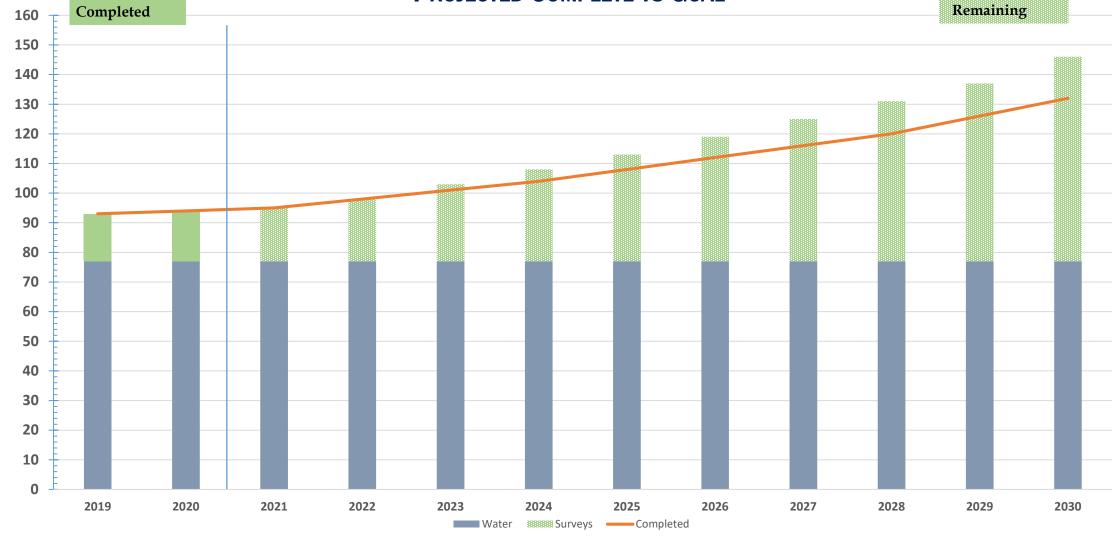
- •Agreed to assist sixteen counties, nine municipalities, and three special districts with redistricting. Services involve approximately eight staff in five sections.
- •Additional requests will be considered as time and resources allow
- Provided six presentations related to redistricting with an additional three scheduled
- •Received the 2020 Census population counts on August 12 and began analysis
- Projected to release Benchmark Reports to counties within the next few weeks
- •Tentatively scheduled public meetings to be held in October December with County Councils
  - Provide briefing on traditional redistricting principles and constitutional and statutory requirements
  - Provide an analysis of existing districts using 2020 population counts
  - Solicit feedback from Council and the public on key issues



# **County Boundary Project Update**



#### S.C. COUNTY BOUNDARY SEGMENTS PROJECTED COMPLETE VS GOAL





# Discussion of Agency Head FY 2019-20 Evaluation And FY 2020-21 Planning Stage

(Possible Executive Session §30-4-70(a)(1))



# **Other Business**

