**SC Wireless 911 Reimbursement Policy**

Pursuant to § 23-47-65(2)(b), the responsibility of Revenue and Fiscal Affairs Office (RFA) is to hold and distribute not more than fifty‑eight and two‑tenths percent (58.2%) of the total monthly revenues in the interest‑bearing account solely for the purposes of complying with the provisions of this chapter and the strategic plan. These funds may be utilized by the office, the PSAPs, and the CMRS providers licensed to do business in this State for the following purposes in connection with compliance with this chapter and the strategic plan including, but not limited to: acquiring, upgrading, maintaining, programming, and installing necessary data, networks, services, hardware, and software. Invoices detailing specific expenses for these purposes must be presented for approval to the Revenue and Fiscal Affairs Office in connection with any request for reimbursement, and the request must be approved by the Revenue and Fiscal Affairs Office, upon recommendation of the committee. Any invoices presented to the Revenue and Fiscal Affairs Office for reimbursements of costs not described by this section may be considered by the board, but only upon unanimous approval of the committee, but in no event shall reimbursement be made for costs inconsistent with the strategic plan.

Wireless 911 surcharge fees are credited to a fund for Compliance Costs and PSAP services. Of this fund, 58.2% is allocated to local jurisdictions for Compliance Costs.  These funds are distributed back to the local jurisdictions based on cost recovery requests submitted by the PSAPs. PSAPs can apply for cost recovery of expenses involving the purchase of 911 equipment, upgrades to 911 equipment, and maintenance on that equipment. This distribution is dependent upon receiving the necessary data from all local jurisdictions in a timely manner. Compliancy to the following procedures is necessary for the effective distribution of funds:

1. Local jurisdictions may submit cost recovery requests for both recurring and non-recurring expenditures. Cost recoveries should be submitted on a quarterly basis if possible, but bi-annual or annual requests are acceptable. Non-recurring requests may be submitted on an “as-needed” basis.
2. After December 31, 2020, the local jurisdictions must submit all documentation required for reimbursement of eligible 911 costs within two years from the date the final payment is made by the jurisdiction.
3. Any jurisdiction that has not submitted the necessary documents for reimbursement within this time frame will be ineligible for reimbursement of those costs.
4. Necessary documentation for reimbursement shall include either copies or originals of invoices for both recurring and non-recurring costs and proof of payment documentation for non-recurring and annual recurring costs. However, proof of payment documentation may also be required on an “as needed” basis for monthly recurring costs.
5. Refer to Appendix A for the complete list of eligible items for reimbursement from the Compliance Cost portion of the S.C. Wireless 911 Fund.

Effective Date: August 1, 2020

**Appendix A**

**Reimbursable Items from the Compliance Costs portion of the**

**South Carolina Wireless 9-1-1 Surcharge Fund (E500 4955)**

**NRC - Non-Recurring Charges (80%)**

1. Customer Premise Equipment (CPE) necessary to process 9-1-1 calls
2. Workstation hardware for 9-1-1 telecommunicators:

* Headsets / keyboard / mouse
* PC’s / Monitors
* KVM switch

1. Computer Aided Dispatch (CAD) systems and the following associated items:

* CAD to CAD solutions
* EMD CAD software and training

1. Supplemental Automatic Location Information (ALI) solutions (software)

* Smart911
* RapidSOS

1. Call Recorders
2. UPS / Generator specific to dedicated 9-1-1 dispatch center (*proportioned amount determined by applicable load/amperage draw*)
3. Air conditioning unit specific to the 9-1-1 server room
4. 9-1-1 telecommunicator consoles and chairs
5. Repair costs associated with any eligible items listed above

**NRC - Non-Recurring Charges (100%)**

1. Geographic Information System (GIS) software (portion dedicated to 9-1-1 telecommunications)
2. Required dispatcher training at the South Carolina Criminal Justice Academy (SCCJA) or the equivalent APCO Public Safety Telecommunicator (PST) Training
3. CAD mapping components
4. Statistical Package for counting/reporting Phase II 9-1-1 calls

**Recurring Charges (80%)**

1. Maintenance costs on eligible non-recurring items
2. Licensing fees and renewals on eligible non-recurring items
3. Services

* Network service charges
* Language translators

**Recurring Charges (100%)**

1. Licensing fees and renewals on GIS/mapping components
2. Services

* Network service charges specific to wireless 9-1-1 calls
* Dedicated Phase II communication lines

*(note: with the exception of existing reimbursements approved by RFA, costs incurred in the development, implementation, and/or maintenance of CPE, ESInets and/or NG core services separate from the Official PSAP List (Appendix B) under the State NG911 contract after August 1, 2020 are not reimbursable from the S.C. Wireless 911 fund. Relocation, co-location, and/or consolidation of these approved PSAPs is allowed upon notification of such intent to the RFA. Creation of any additional, permanent PSAP within the State of South Carolina without a removal of an existing approved PSAP will require approval from both the 9-1-1 Advisory Committee and the RFA Board.)*

**Appendix B**

**Official PSAP List**

|  |  |
| --- | --- |
| Abbeville County 9-1-1 | Lancaster City Police |
| Aiken County Sheriff | Lancaster County Public Safety Communications |
| Aiken Public Safety | Laurens County 9-1-1 |
| Allendale County 9-1-1 | Lee County E9-1-1 Communication Center |
| Anderson County 9-1-1 | Lexington County Public Safety |
| Anderson County 9-1-1 Backup | Lexington County Public Safety Backup |
| Bamberg County Emergency Services | Marion County 9-1-1 |
| Barnwell County Sheriff's Office | Marlboro Dispatch Center |
| Batesburg-Leesville Police | Mauldin Police Department |
| Beaufort County E9-1-1 | McCormick County 9-1-1 |
| Berkeley County Communications E9-1-1 | Myrtle Beach |
| Berkeley County Communications E9-1-1 Backup | Newberry County E9-1-1 |
| Calhoun County | Newberry County E9-1-1 Backup |
| Calhoun/Orangeburg County Backup | North Augusta Public Safety |
| Cayce Police | North Myrtle Beach |
| Charleston County Consolidated 911 Center | Oconee County Sheriff |
| Charleston County Consolidated 911 Center Backup | Oconee County Sheriff Backup |
| Cherokee County Department Of Communications | Orangeburg County 9-1-1 |
| Cherokee County Department of Communications Backup | Pickens County Sheriff |
| Chester County E9-1-1 | Pickens County Sheriff Backup |
| Chesterfield County Emergency Services | Rock Hill City Police Department |
| Clarendon County Emergency Services | Saluda County Sheriff's Office |
| Clemson Police Department | Seneca Police |
| Clemson University | Simpsonville Police |
| Clover Police Department | Spartanburg Communications 9-1-1 Department |
| Colleton County Sheriff's Office | Spartanburg Communications 9-1-1 Department Backup |
| Colleton County Sheriff's Office Backup | Summerville Police and Fire |
| Columbia-Richland 9-1-1 Communications Center | Sumter City Police |
| Columbia-Richland 9-1-1 Communications Center Backup | Sumter City Police Backup |
| Darlington County Central Communications | Surfside Beach Police |
| Dillon County E9-1-1 | Tega Cay Police Department |
| Dorchester County E9-1-1 | Travelers Rest Police Department |
| Easley Police | Union County Dispatch |
| Edgefield County Sheriff | Union County Dispatch Backup |
| Fairfield County Emergency Management | University of South Carolina |
| Fairfield County Emergency Management Backup | West Columbia Police Department |
| Florence County Central Dispatch | Williamsburg County 9-1-1 |
| Florence County Central Dispatch Backup | Winthrop University Police Department |
| Forest Acres Police | York County Public Safety Communications |
| Fort Mill Police Department | York Police Department |
| Fountain Inn Police |  |
| Georgetown County Communications E9-1-1 |  |
| Georgetown County Communications E9-1-1 Backup |  |
| Goose Creek Police Department |  |
| Greenville County Emergency Medical Services |  |
| Greenville County Hot Site |  |
| Greenville County Sheriff's Office |  |
| Greenville Police Department |  |
| Greenwood County 9-1-1 |  |
| Greenwood County 9-1-1 Backup |  |
| Greer Police Department |  |
| Hampton County 9-1-1 |  |
| Hanahan City Police and Fire |  |
| Hilton Head Dispatch Center |  |
| Horry County 9-1-1 Communications |  |
| Horry County 9-1-1 Communications Backup |  |
| Jasper County Communications |  |
| Kershaw County Public Safety |  |
| Kershaw County Public Safety Backup |  |