

SC Wireless 911 Reimbursement Policy

Pursuant to §23-47-65(2)(b), the responsibility of Revenue and Fiscal Affairs Office (RFA) is to hold and distribute not more than fifty-eight and two-tenths percent (58.2%) of the total monthly revenues in the interest-bearing account solely for the purposes of complying with the provisions of this chapter and the strategic plan. These funds may be utilized by RFA, the PSAPs, and the CMRS providers licensed to do business in this State for the following purposes in connection with compliance with this chapter and the strategic plan including, but not limited to: acquiring, upgrading, maintaining, programming, and installing necessary data, networks, services, hardware, and software. Invoices detailing specific expenses for these purposes must be presented for approval to RFA in connection with any request for reimbursement, upon recommendation of the committee. Invoices presented to the Revenue and Fiscal Affairs Office for reimbursements of costs not described by this section may be considered by the Revenue and Fiscal Affairs Board, but only upon unanimous approval of the committee. In no event shall reimbursement be made for costs inconsistent with the strategic plan or which threaten the fiscal stability of the fund.

All wireless 911 surcharge fees are credited to a separate fund within the State Treasury for the defined statutory purposes. Of this fund, 58.2% is allocated to local jurisdictions for Compliance Costs and to RFA for implementing the strategic plan. These funds are distributed back to the local jurisdictions based on cost recovery requests submitted by the PSAPs. PSAPs can apply for cost recovery of expenses involving the purchase of 911 equipment, upgrades to 911 equipment, and maintenance on that equipment. This distribution is dependent upon available funding and RFA receiving the necessary data from all local jurisdictions in a timely manner.

Compliance to the following procedures is necessary for the effective distribution of funds:

1. RFA staff will establish a budget for the current calendar year for each PSAP based on estimated available funds per the fiscal model and a cost basis for a set of specific services.
2. Local jurisdictions may submit cost recovery requests for both recurring and non-recurring expenditures. Cost recoveries should be submitted on a quarterly basis, if possible, but bi-annual or annual requests are acceptable. Non-recurring requests may be submitted on an “as-needed” basis.
3. Local jurisdictions must submit all documentation required for reimbursement of eligible 911 costs within two years from the date an invoice(s) is first paid by the jurisdiction.
4. Any jurisdiction that has not submitted the necessary documents for reimbursement within this time frame will be ineligible for reimbursement of those costs.
5. Any requests for reimbursement validated after December 31, 2023, will be applied to the current calendar year budget regardless of the dates of service for invoices. **Beginning January 1, 2024, reimbursements must be validated by December 7th of each year to be applied to the current calendar year budget.**
6. Necessary documentation for reimbursement shall include either copies or originals of invoices for both recurring and non-recurring costs and proof of payment documentation for non-recurring and annual recurring costs. However, proof of payment documentation may also be required on an “as needed” basis for monthly recurring costs.
7. Refer to Appendix A for the complete list of eligible items for reimbursement from the Compliance Cost portion of the S.C. Wireless 911 Fund.
8. Refer to Appendices C and D for maximum reimbursements allowed per PSAP for the current and future calendar years.

Appendix A
Reimbursable Items from the Compliance Costs portion of the
South Carolina Wireless 9-1-1 Surcharge Fund (E500 4955)
(Subject to Available Funding and RFA Approval)

NRC - Non-Recurring Charges

1. Call Handling Equipment (CHE) Necessary to Process 9-1-1 Voice / Data Calls
 - Basic Management Information System (MIS) – one MIS per jurisdiction
2. Computer Aided Dispatch (CAD) System
 - Medical dispatch protocol software and training
 - Excludes hardware, software, or interfaces to systems or modules external to the CAD System
3. CHE & CAD Workstation Hardware for 9-1-1 Telecommunications
 - PC / keyboard / keypad / mouse / monitor(s)
 - Handsets / headsets / associated jacks
 - Physical (hardware) or virtual (software) KVM switch
 - Excludes mobile data terminals (MDTs) and mobile computer terminals (MCTs)
 - Excludes radio equipment or radio interfaces
4. 9-1-1 Voice & Data Call Recorders / Loggers
 - Excludes radio equipment or interfaces
5. UPS / Generator
 - Specific only to a dedicated official 9-1-1 dispatch center
 - Proportioned amount determined by applicable load / amperage draw
6. Air Conditioning Unit
 - Specific only to the 9-1-1 server room
7. Geographic Information System (GIS) Software
 - E9-1-1 to NG9-1-1 preparation & conversion activities
 - CAD mapping components
 - Excludes automatic vehicle location (AVL) and interfaces to additional data repositories (ADRs)
8. Required Telecommunicator Training
 - South Carolina Criminal Justice Academy (SCCJA)
 - APCO Public Safety Telecommunicator (PST)
9. 9-1-1 Telecommunicator Consoles and Chairs
10. Repair Costs Associated with any Eligible Items Listed Above

Recurring Charges

1. Maintenance Costs on Eligible Non-Recurring Items
2. Licensing Fees / Renewals on Eligible Non-Recurring Items
3. Services
 - Network communication lines (9-1-1 Provider to PSAP only)
 - Network service charges
 - Language translation services – one service per jurisdiction

Guidelines for Reimbursement

1. Items not listed above may be submitted for reimbursement consideration to the SC 9-1-1 Advisory Committee for recommendation, but reimbursement is contingent upon funding and approval by RFA.
2. No reimbursements will be provided for any costs incurred in the development, implementation, and/or maintenance of ESInets and/or NG core services separate from the State NG911 contract unless approved in advance by RFA.
3. No reimbursements will be provided for any costs related to contracts or agreements for ESInet and/or NG core services renewed or extended without prior approval from both the 9-1-1 Advisory Committee and the RFA Board.
4. No reimbursements will be provided for any costs related to the creation of additional, permanent PSAPs within the State of South Carolina separate from the Official PSAP List (Appendix B) without the removal of an existing approved PSAP and without prior approval from both the 9-1-1 Advisory Committee and the RFA Board*.
5. With the continued emergence of new and cost prohibitive technologies, reimbursements are subject to review and approval by RFA, and funding is not guaranteed.
6. PSAPs bear the risk for costs on any items purchased that RFA has not specifically approved.

*(*note: relocation, co-location, and/or consolidation of these approved PSAPs is allowed upon notification of such intent to RFA)*

Appendix B Official PSAP List

Abbeville County 9-1-1	Greenwood County 9-1-1 Backup
Aiken County Sheriff	Greer Police Department
Aiken Public Safety	Hampton County 9-1-1
Allendale County 9-1-1	Hilton Head Dispatch Center
Anderson County 9-1-1	Horry County 9-1-1 Communications
Anderson County 9-1-1 Backup	Horry County 9-1-1 Communications Backup
Bamberg County Emergency Services	Jasper County Communications
Barnwell County Sheriff's Office	Kershaw County Public Safety
Batesburg-Leesville Police	Kershaw County Public Safety Backup
Beaufort County E9-1-1	Lancaster City Police
Berkeley County Communications E9-1-1	Lancaster County Public Safety Communications
Berkeley County Communications E9-1-1 Backup	Laurens County 9-1-1
Calhoun County	Lee County E9-1-1 Communication Center
Cayce Police	Lexington County Public Safety
Charleston County Consolidated 911 Center	Lexington County Public Safety Backup
Charleston County Consolidated 911 Center Backup	Marion County 9-1-1
Cherokee County Department of Communications	Marlboro Dispatch Center
Cherokee County Department of Communications Backup	Mauldin Police Department
Chester County E9-1-1	McCormick County 9-1-1
Chesterfield County Emergency Services	Myrtle Beach
Clarendon County Emergency Services	Newberry County E9-1-1
Clemson Police Department	Newberry County E9-1-1 Backup
Clemson University	North Augusta Public Safety
Clover Police Department	North Myrtle Beach
Colleton County Sheriff's Office	Oconee County Sheriff
Colleton County Sheriff's Office Backup	Oconee County Sheriff Backup
Columbia-Richland 9-1-1 Communications Center	Orangeburg County 9-1-1
Columbia-Richland 9-1-1 Communications Center Backup	Pickens County Sheriff
Darlington County Central Communications	Pickens County Sheriff Backup
Dillon County E9-1-1	Rock Hill City Police Department
Dorchester County E9-1-1	Saluda County Sheriff's Office
Easley Police	Seneca Police
Edgefield County Sheriff	Simpsonville Police
Fairfield County Emergency Management	Spartanburg Communications 9-1-1 Department
Fairfield County Emergency Management Backup	Spartanburg Communications 9-1-1 Department Backup
Florence County Central Dispatch	Summerville Police and Fire
Florence County Central Dispatch Backup	Sumter City Police
Forest Acres Police	Surfside Beach Police
Fort Mill Police Department	Tega Cay Police Department
Fountain Inn Police	Travelers Rest Police Department
Georgetown County Communications E9-1-1	Union County Dispatch
Georgetown County Communications E9-1-1 Backup	Union County Dispatch Backup
Goose Creek Police Department	University of South Carolina
Greenville County Emergency Medical Services	West Columbia Police Department
Greenville County Hot Site	Williamsburg County 9-1-1
Greenville County Sheriff's Office	York County Public Safety Communications
Greenville Police Department	York Police Department
Greenwood County 9-1-1	

Revised and Effective Date: July 1, 2026

Appendix C

Cost Reimbursement Budget for Calendar Year 2026

Cost Reimbursement Budget for Calendar Year 2026							
PSAP	CHE Allocations	CAD Allocations	Call Recording Allocations	Network Svc Chg Allocations	All Other Categories	Local ESInet Service Allocations	Total Cost Reimbursement Allocations
Abbeville	-	\$43,345	\$18,132	\$57,629	\$0		\$119,105
Aiken	-	\$108,361	\$45,329	\$150,284	\$59,785		\$363,759
Allendale	-	\$28,896	\$12,088	\$32,252	\$0		\$73,236
Anderson	-	\$173,378	\$72,526	\$240,455	\$95,655		\$582,014
Bamberg	-	\$36,120	\$15,110	\$50,095	\$19,928		\$121,253
Barnwell	\$34,759	\$28,896	\$7,267	\$0	\$0		\$70,923
Beaufort	\$147,727	\$122,809	\$51,373	\$170,322	\$72,760		\$564,992
Berkeley	\$217,245	\$122,809	\$51,373	\$170,322	\$46,800	\$145,228	\$753,778
Calhoun	-	\$43,345	\$18,132	\$60,114	\$23,914		\$145,504
Charleston	\$590,907	\$274,515	\$114,833	\$380,720	\$171,472		\$1,532,448
Cherokee	-	\$122,809	\$51,373	\$170,322	\$67,756		\$412,260
Chester	\$52,139	\$43,345	\$18,132	\$60,114	\$25,680		\$199,409
Chesterfield	-	\$43,345	\$18,132	\$60,114	\$23,914		\$145,504
Clarendon	-	\$36,120	\$15,110	\$50,095	\$19,928		\$121,253
Clemson	-	\$21,672	\$9,066	\$30,057	\$11,957		\$72,752
Colleton	-	\$65,017	\$27,197	\$90,171	\$12,578		\$194,963
Darlington	-	\$65,017	\$27,197	\$90,171	\$35,871		\$218,255
Dillon	-	\$28,896	\$12,088	\$40,076	\$15,943		\$97,002
Dorchester	\$139,037	\$115,585	\$48,351	\$122,193	\$0		\$425,166
Edgefield	-	\$43,345	\$18,132	\$60,114	\$23,914		\$145,504
Fairfield	\$34,759	\$28,896	\$12,088	\$40,076	\$53,057		\$168,876
Florence	\$243,315	\$130,034	\$54,395	\$180,341	\$79,984		\$688,068
Georgetown	-	\$86,689	\$36,263	\$120,227	\$47,828		\$291,007
Goose Creek	\$43,449	\$36,120	\$15,110	\$50,095	\$23,627	\$65,746	\$234,147
Greenville	\$477,940	\$310,636	\$129,943	\$430,815	\$187,573		\$1,536,907
Greenwood	-	\$57,793	\$24,175	\$80,152	\$31,885		\$194,005
Hampton	-	\$21,672	\$9,066	\$30,057	\$11,957		\$72,752
Horry	\$521,389	\$317,860	\$132,965	\$440,834	\$196,014	\$88,055	\$1,697,116
Jasper	\$69,519	\$57,793	\$2,579	\$0	\$0		\$129,890
Kershaw	-	\$72,241	\$30,219	\$100,190	\$39,856		\$242,506
Lancaster	-	\$101,137	\$42,307	\$140,265	\$55,799		\$339,508
Laurens	-	\$72,241	\$30,219	\$100,190	\$39,856		\$242,506
Lee	-	\$28,896	\$12,088	\$40,076	\$15,943		\$97,002
Lexington	\$304,144	\$166,154	\$69,504	\$230,436	\$68,492		\$838,729
Marion	-	\$36,120	\$15,110	\$50,095	\$19,928		\$121,253
Marlboro	-	\$21,672	\$9,066	\$30,057	\$8,385		\$69,180
McCormick	-	\$21,672	\$9,066	\$30,057	\$36,208		\$97,002

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Appendix C (continued)
Cost Reimbursement Budget for Calendar Year 2026

Cost Reimbursement Budget for Calendar Year 2026							
PSAP	CHE Allocations	CAD Allocations	Call Recording Allocations	Network Svc Chg Allocations	All Other Categories	Local ESInet Service Allocations	Total Cost Reimbursement Allocations
Newberry	\$78,208	\$43,345	\$18,132	\$60,114	\$26,563		\$226,361
Oconee	\$208,556	\$130,034	\$54,395	\$180,341	\$78,807		\$652,131
Orangeburg	\$69,519	\$57,793	\$24,175	\$80,152	\$34,240		\$265,878
Pickens	-	\$93,913	\$39,285	\$71,980	\$0		\$205,178
Richland	\$356,282	\$252,843	\$105,767	\$350,663	\$151,567		\$1,217,123
Saluda	-	\$28,896	\$12,088	\$40,076	\$15,943		\$97,002
Spartanburg	-	\$130,034	\$54,395	\$180,341	\$350,252		\$715,021
Summerville	\$43,449	\$23,742	\$0	\$0	\$0	\$75,246	\$142,437
Sumter	\$86,898	\$72,241	\$30,219	\$100,190	\$42,800		\$332,348
Union	-	\$28,896	\$12,088	\$40,076	\$15,943		\$97,002
Williamsburg	\$69,519	\$57,793	\$24,175	\$80,152	\$34,240		\$265,878
York	\$225,935	\$187,826	\$78,570	\$260,493	\$111,281		\$864,105
Total 2026 Cost Reimbursement Budget							\$18,500,000
notes:							
1. local ESInet service allocations include the maximum eligible 2026 cost reimbursements for contracts signed prior to 8/2022							
2. Surplus (unused) funds from any of the first four categories may be applied to deficits in those categories or any other items eligible for reimbursement under the Cost Reimbursement Policy							

Appendix D

DRAFT Cost Reimbursement Budget for Calendar Year 2027

Cost Reimbursement Budget for Calendar Year 2027 (DRAFT)							
PSAP	CHE Allocations	CAD Allocations	Call Recording Allocations	Network Svc Chg Allocations	All Other Categories	Local ESInet Service Allocations	Total Cost Reimbursement Allocations
Abbeville	-	\$43,271	\$18,101	\$60,012	\$28,317		\$149,701
Aiken	-	\$108,178	\$45,252	\$150,030	\$70,793		\$374,252
Allendale	-	\$28,847	\$12,067	\$40,008	\$18,878		\$99,801
Anderson	-	\$173,084	\$72,403	\$240,047	\$113,269		\$598,803
Bamberg	-	\$36,059	\$15,084	\$50,010	\$23,598		\$124,751
Barnwell	\$34,759	\$28,847	\$12,067	\$40,008	\$18,878		\$134,560
Beaufort	\$147,727	\$122,601	\$51,286	\$170,034	\$80,232		\$571,879
Berkeley	\$217,245	\$122,601	\$51,286	\$170,034	\$80,232		\$641,398
Calhoun	-	\$43,271	\$18,101	\$60,012	\$28,317		\$149,701
Charleston	\$590,907	\$274,050	\$114,638	\$380,075	\$179,342		\$1,539,013
Cherokee	-	\$122,601	\$51,286	\$170,034	\$80,232		\$424,152
Chester	\$52,139	\$43,271	\$18,101	\$60,012	\$28,317		\$201,840
Chesterfield	-	\$43,271	\$18,101	\$60,012	\$28,317		\$149,701
Clarendon	-	\$36,059	\$15,084	\$50,010	\$23,598		\$124,751
Clemson	-	\$21,636	\$9,050	\$30,006	\$14,159		\$74,850
Colleton	-	\$64,907	\$27,151	\$90,018	\$42,476		\$224,551
Darlington	-	\$64,907	\$27,151	\$90,018	\$42,476		\$224,551
Dillon	-	\$28,847	\$12,067	\$40,008	\$18,878		\$99,801
Dorchester	\$139,037	\$115,389	\$48,269	\$160,032	\$75,512		\$538,239
Edgefield	-	\$43,271	\$18,101	\$60,012	\$28,317		\$149,701
Fairfield	\$34,759	\$28,847	\$12,067	\$40,008	\$18,878		\$134,560
Florence	\$243,315	\$129,813	\$54,302	\$180,035	\$84,952		\$692,417
Georgetown	-	\$86,542	\$36,202	\$120,024	\$56,634		\$299,402
Goose Creek	\$43,449	\$36,059	\$15,084	\$50,010	\$23,598	\$65,746	\$233,945
Greenville	\$477,940	\$310,109	\$129,722	\$430,085	\$202,940		\$1,550,796
Greenwood	-	\$57,695	\$24,134	\$80,016	\$37,756		\$199,601
Hampton	-	\$21,636	\$9,050	\$30,006	\$14,159		\$74,850
Horry	\$521,389	\$317,321	\$132,739	\$440,087	\$207,659		\$1,619,195
Jasper	\$69,519	\$57,695	\$24,134	\$80,016	\$37,756		\$269,120
Kershaw	-	\$72,118	\$30,168	\$100,020	\$47,195		\$249,501
Lancaster	-	\$100,966	\$42,235	\$140,028	\$66,073		\$349,302
Laurens	-	\$72,118	\$30,168	\$100,020	\$47,195		\$249,501
Lee	-	\$28,847	\$12,067	\$40,008	\$18,878		\$99,801
Lexington	\$304,144	\$165,872	\$69,386	\$230,045	\$108,549		\$877,997
Marion	-	\$36,059	\$15,084	\$50,010	\$23,598		\$124,751
Marlboro	-	\$21,636	\$9,050	\$30,006	\$14,159		\$74,850
McCormick	-	\$28,847	\$12,067	\$40,008	\$18,878		\$99,801

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Appendix D (continued)
DRAFT Cost Reimbursement Budget for Calendar Year 2027

Cost Reimbursement Budget for Calendar Year 2027 (DRAFT)							
PSAP	CHE Allocations	CAD Allocations	Call Recording Allocations	Network Svc Chg Allocations	All Other Categories	Local ESInet Service Allocations	Total Cost Reimbursement Allocations
Newberry	\$78,208	\$43,271	\$18,101	\$60,012	\$28,317		\$227,909
Oconee	\$208,556	\$129,813	\$54,302	\$180,035	\$84,952		\$657,658
Orangeburg	\$69,519	\$57,695	\$24,134	\$80,016	\$37,756		\$269,120
Pickens	-	\$93,754	\$39,218	\$130,026	\$61,354		\$324,352
Richland	\$356,282	\$252,414	\$105,588	\$350,069	\$165,184		\$1,229,537
Saluda	-	\$28,847	\$12,067	\$40,008	\$18,878		\$99,801
Spartanburg	-	\$129,813	\$54,302	\$180,035	\$84,952		\$449,103
Summerville	\$43,449	\$36,059	\$15,084	\$50,010	\$23,598	\$68,976	\$237,176
Sumter	\$86,898	\$72,118	\$30,168	\$100,020	\$47,195		\$336,400
Union	-	\$28,847	\$12,067	\$40,008	\$18,878		\$99,801
Williamsburg	\$69,519	\$57,695	\$24,134	\$80,016	\$37,756		\$269,120
York	\$225,935	\$187,508	\$78,437	\$260,051	\$122,708		\$874,639
Total 2027 Cost Reimbursement Budget (DRAFT)							\$18,870,000
notes:							
1. local ESInet service allocations include the maximum eligible 2026 cost reimbursements for contracts signed prior to 8/2022							
2. Surplus (unused) funds from any of the first four categories may be applied to deficits in those categories or any other items eligible for reimbursement under the Cost Reimbursement Policy							