

**Appendix A**  
**Reimbursable Items from the Compliance Costs portion of the**  
**South Carolina Wireless 9-1-1 Surcharge Fund (E500 4955)**  
**(Subject to Available Funding)**

**NRC - Non-Recurring Charges**

1. Call Handling Equipment (CHE) Necessary to Process 9-1-1 Voice / Data Calls
  - Basic Management Information System (MIS) – one MIS per jurisdiction
2. Computer Aided Dispatch (CAD) System
  - Medical dispatch protocol software and training
  - Excludes hardware, software, or interfaces to systems or modules external to the CAD System
3. CHE & CAD Workstation Hardware for 9-1-1 Telecommunications
  - PC / keyboard / keypad / mouse / monitor(s)
  - Handsets / headsets / associated jacks
  - Physical (hardware) or virtual (software) KVM switch
  - Excludes mobile data terminals (MDTs) and mobile computer terminals (MCTs)
  - Excludes radio equipment or radio interfaces
4. 9-1-1 Voice & Data Call Recorders / Loggers
  - Excludes radio equipment or interfaces
5. UPS / Generator
  - Specific only to a dedicated official 9-1-1 dispatch center
  - Proportioned amount determined by applicable load / amperage draw
6. Air Conditioning Unit
  - Specific only to the 9-1-1 server room
7. Geographic Information System (GIS) Software
  - E9-1-1 to NG9-1-1 preparation & conversion activities
  - CAD mapping components
  - Excludes automatic vehicle location (AVL) and interfaces to additional data repositories (ADRs)
8. Required Telecommunicator Training
  - South Carolina Criminal Justice Academy (SCCJA)
  - APCO Public Safety Telecommunicator (PST)
9. 9-1-1 Telecommunicator Consoles and Chairs
10. Repair Costs Associated with any Eligible Items Listed Above

**Recurring Charges**

1. Maintenance Costs on Eligible Non-Recurring Items
2. Licensing Fees / Renewals on Eligible Non-Recurring Items
3. Services
  - Network communication lines (9-1-1 Provider to PSAP only)
  - Network service charges
  - Language translation services – one service per jurisdiction

### **Items Not Eligible for Reimbursement**

1. Items not listed above may be submitted for reimbursement consideration to the SC 9-1-1 Advisory Committee for recommendation, but reimbursement is contingent upon funding and approval by RFA.
2. No reimbursements will be provided for any costs incurred in the development, implementation, and/or maintenance of ESInets and/or NG core services separate from the State NG911 contract unless approved in advance by RFA.
3. No reimbursements will be provided for any costs related to contracts or agreements for ESInet and/or NG core services renewed or extended without prior approval from both the 9-1-1 Advisory Committee and the RFA Board.
4. No reimbursements will be provided for any costs related to the creation of additional, permanent PSAPs within the State of South Carolina separate from the Official PSAP List (Appendix B) without the removal of an existing approved PSAP and without prior approval from both the 9-1-1 Advisory Committee and the RFA Board\*.

*(\*note: relocation, co-location, and/or consolidation of these approved PSAPs is allowed upon notification of such intent to RFA)*