

# UPDATED COST REIMBURSEMENT POLICY

- The RFA Board approved the updated Cost Reimbursement Policy on April 10<sup>th</sup> based on the recommendations from the Reimbursement Workgroup
- Key changes for calendar year 2024:
  - The only update for this year is the maximum reimbursement available for each PSAP as illustrated in the table on the following slides
  - All items listed as eligible for reimbursement in Appendix A of the policy will continue to be reimbursed at 80% of costs
  - Any funds not expended from the total 2024 budget of \$23,477,339 would roll over to the budget for calendar year 2025
    - Note the 2024 total includes approximately \$6.5 million in one-time funds from the reserve balance to support a higher transitional budget
  - Any reimbursements, regardless of dates of service, would need to be processed in our accounting system by December 7, 2024, to be applied to the 2024 budget allocations
    - This allows for sufficient time to determine any available funds for the next year's budget

## Cost Reimbursement Budget for Calendar Year 2024

PSAP	2020-2023 Actual Annual Average	Model 1 Seat % CR Allocations	Model 2 Call Volume CR Allocations	Model 3 5-Year Avg CR Allocations	Total Cost Reimbursement Allocations
Abbeville	\$151,936	\$239,158	\$100,423	\$195,489	<b>\$173,043</b>
Aiken	\$604,441	\$597,895	\$701,663	\$673,605	<b>\$638,124</b>
Allendale	\$0	\$159,439	\$35,358	\$42,150	<b>\$76,629</b>
Anderson	\$831,618	\$956,632	\$876,620	\$909,115	<b>\$886,887</b>
Bamberg	\$96,396	\$199,298	\$55,483	\$143,093	<b>\$128,673</b>
Barnwell	\$130,998	\$159,439	\$109,878	\$189,804	<b>\$148,481</b>
Beaufort	\$1,455,029	\$677,614	\$795,139	\$1,727,573	<b>\$1,455,029</b>
Berkeley	\$585,566	\$518,176	\$660,765	\$618,764	<b>\$585,566</b>
Calhoun	\$117,778	\$239,158	\$79,736	\$249,224	<b>\$183,730</b>
Charleston	\$1,383,674	\$1,514,667	\$1,930,689	\$1,701,436	<b>\$1,664,482</b>
Cherokee	\$270,593	\$677,614	\$318,280	\$338,620	<b>\$431,584</b>
Chester	\$286,602	\$239,158	\$172,148	\$369,217	<b>\$286,602</b>
Chesterfield	\$127,340	\$239,158	\$172,254	\$172,296	<b>\$188,772</b>
Clarendon	\$162,328	\$199,298	\$170,957	\$239,734	<b>\$197,272</b>
Clemson	\$60,496	\$119,579	\$27,264	\$76,885	<b>\$72,354</b>
Colleton	\$156,081	\$358,737	\$199,586	\$183,187	<b>\$239,806</b>
Darlington	\$160,585	\$358,737	\$303,490	\$210,690	<b>\$282,303</b>
Dillon	\$110,352	\$159,439	\$232,217	\$136,268	<b>\$170,732</b>
Dorchester	\$386,459	\$637,755	\$372,795	\$399,899	<b>\$456,142</b>
Edgefield	\$162,517	\$239,158	\$78,911	\$292,492	<b>\$197,457</b>
Fairfield	\$267,502	\$159,439	\$124,369	\$273,333	<b>\$267,502</b>
Florence	\$309,722	\$717,474	\$713,204	\$742,523	<b>\$702,817</b>
Georgetown	\$306,341	\$478,316	\$220,272	\$415,170	<b>\$360,191</b>
Goose Creek	\$133,786	\$199,298	\$85,814	\$176,779	<b>\$149,377</b>
Greenville	\$1,644,007	\$1,713,965	\$2,303,228	\$2,066,055	<b>\$1,967,334</b>
Greenwood	\$234,215	\$318,877	\$234,541	\$412,292	<b>\$312,312</b>

### Cost Reimbursement Budget for Calendar Year 2024 (continued)

PSAP	2020-2023 Actual Annual Average	Model 1 Seat % CR Allocations	Model 2 Call Volume CR Allocations	Model 3 5-Year Avg CR Allocations	Total Cost Reimbursement Allocations
Hampton	\$203,295	\$119,579	\$106,265	\$253,607	<b>\$203,295</b>
Hanahan	\$89,369	\$119,579	\$53,692	\$176,220	<b>\$113,026</b>
Horry	\$707,462	\$1,753,825	\$1,760,690	\$1,168,084	<b>\$1,514,361</b>
Jasper	\$207,650	\$318,877	\$203,561	\$162,705	<b>\$221,577</b>
Kershaw	\$322,663	\$398,597	\$227,762	\$403,988	<b>\$333,216</b>
Lancaster	\$465,830	\$558,035	\$363,005	\$461,315	<b>\$465,830</b>
Laurens	\$176,566	\$398,597	\$488,561	\$298,683	<b>\$383,503</b>
Lee	\$86,734	\$159,439	\$81,218	\$199,744	<b>\$142,426</b>
Lexington	\$700,186	\$916,772	\$2,201,070	\$800,722	<b>\$1,267,271</b>
Marion	\$10,161	\$199,298	\$166,233	\$11,292	<b>\$121,865</b>
Marlboro	\$65,302	\$119,579	\$170,036	\$99,479	<b>\$125,834</b>
McCormick	\$88,854	\$159,439	\$25,102	\$102,433	<b>\$92,808</b>
Newberry	\$314,128	\$239,158	\$153,737	\$353,477	<b>\$314,128</b>
Oconee	\$421,796	\$717,474	\$244,432	\$602,387	<b>\$505,895</b>
Orangeburg	\$226,214	\$318,877	\$482,774	\$271,097	<b>\$346,929</b>
Pickens	\$191,930	\$518,176	\$373,772	\$364,940	<b>\$406,480</b>
Richland	\$1,615,549	\$1,395,088	\$2,122,417	\$1,795,490	<b>\$1,718,232</b>
Saluda	\$126,853	\$159,439	\$13,515	\$175,974	<b>\$126,853</b>
Spartanburg	\$708,413	\$717,474	\$1,322,919	\$962,051	<b>\$970,996</b>
Summerville	\$200,714	\$199,298	\$218,071	\$270,425	<b>\$222,434</b>
Sumter	\$417,486	\$398,597	\$464,424	\$542,445	<b>\$454,530</b>
Union	\$139,270	\$159,439	\$144,285	\$188,972	<b>\$159,339</b>
Williamsburg	\$155,908	\$318,877	\$157,593	\$186,783	<b>\$214,497</b>
York	\$413,493	\$1,036,351	\$857,122	\$669,333	<b>\$828,816</b>
<b>Grand Total</b>	<b>\$18,192,180</b>	<b>\$23,477,339</b>	<b>\$23,477,339</b>	<b>\$23,477,339</b>	<b>\$23,477,339</b>

# UPDATED COST REIMBURSEMENT POLICY

- Key changes for calendar year 2025 and moving forward:
  - The total amount available for reimbursements will likely return to forecasted levels as the one-time funds to support the 2024 budget may have been expended
  - Total reimbursement caps will still apply for each PSAP as illustrated in the table on the following slides
  - However, maximum amounts allotted for the four categories most prioritized by PSAPs will attempt to fully fund those items (CHE, CAD, Network Service Charges, Call Recording)
  - **PSAPs may still utilize any funds budgeted in those categories for other items listed in Appendix A**
  - Any funds not expended from the total 2025 budget (currently at \$16,905,327) would roll over to the following calendar year budget
  - Any reimbursements, regardless of dates of service, would need to be processed in our accounting system by December 7<sup>th</sup> of the current year to be applied to the current year's budget allocations
  - RFA staff may update the budget each calendar year based on availability of funds as determined by the fiscal model

### Cost Reimbursement Budget for Calendar Year 2025

PSAP	CHE Allocations	CAD Allocations	Network Svc Chg Allocations	Call Recording Allocations	Local ESnet Service Allocations	Total Cost Reimbursement Allocations
Abbeville	Hosted CHE	\$39,348	\$50,700	\$11,452		\$101,500
Aiken	\$130,347	\$98,370	\$126,750	\$28,630	\$288,796	\$672,894
Allendale	Hosted CHE	\$26,232	\$33,800	\$7,635		\$67,667
Anderson	Hosted CHE	\$157,392	\$202,800	\$45,808		\$406,001
Bamberg	Hosted CHE	\$32,790	\$42,250	\$9,543		\$84,584
Barnwell	\$34,759	\$26,232	\$33,800	\$7,635		\$102,426
Beaufort	\$147,727	\$111,486	\$143,650	\$32,448	\$250,238	\$685,549
Berkeley	\$182,486	\$85,254	\$109,850	\$24,813	\$198,479	\$600,882
Calhoun	Hosted CHE	\$39,348	\$50,700	\$11,452		\$101,500
Charleston	\$590,907	\$249,205	\$321,101	\$72,530	\$435,626	\$1,669,369
Cherokee	Hosted CHE	\$111,486	\$143,650	\$32,448		\$287,584
Chester	\$52,139	\$39,348	\$50,700	\$11,452		\$153,639
Chesterfield	Hosted CHE	\$39,348	\$50,700	\$11,452		\$101,500
Clarendon	Hosted CHE	\$32,790	\$42,250	\$9,543		\$84,584
Clemson	Hosted CHE	\$19,674	\$25,350	\$5,726		\$50,750
Colleton	Hosted CHE	\$59,022	\$76,050	\$17,178		\$152,250
Darlington	Hosted CHE	\$59,022	\$76,050	\$17,178		\$152,250
Dillon	Hosted CHE	\$26,232	\$33,800	\$7,635		\$67,667
Dorchester	\$139,037	\$104,928	\$135,200	\$30,539		\$409,705
Edgefield	Hosted CHE	\$39,348	\$50,700	\$11,452		\$101,500
Fairfield	\$69,519	\$26,232	\$33,800	\$7,635		\$137,185
Florence	\$243,315	\$118,044	\$152,100	\$34,356	\$195,802	\$743,618
Georgetown	Hosted CHE	\$78,696	\$101,400	\$22,904		\$203,001
Goose Creek	\$43,449	\$32,790	\$42,250	\$9,543	\$65,746	\$193,779
Greenville	\$477,940	\$281,995	\$363,351	\$82,073		\$1,205,359
Greenwood	Hosted CHE	\$52,464	\$67,600	\$15,269		\$135,334
Hampton	Hosted CHE	\$19,674	\$25,350	\$5,726		\$50,750
Hanahan	\$26,069	\$19,674	\$25,350	\$5,726	\$56,245	\$133,065
Horry	\$521,389	\$288,553	\$371,801	\$83,982	\$352,219	\$1,617,943

**Cost Reimbursement Budget for Calendar Year 2025 (continued)**

<b>PSAP</b>	<b>CHE Allocations</b>	<b>CAD Allocations</b>	<b>Network Svc Chg Allocations</b>	<b>Call Recording Allocations</b>	<b>Local ESInet Service Allocations</b>	<b>Total Cost Reimbursement Allocations</b>
Jasper	\$69,519	\$52,464	\$67,600	\$15,269		\$204,852
Kershaw	Hosted CHE	\$65,580	\$84,500	\$19,087		\$169,167
Lancaster	\$121,657	\$91,812	\$118,300	\$26,722		\$358,491
Laurens	Hosted CHE	\$65,580	\$84,500	\$19,087		\$169,167
Lee	Hosted CHE	\$26,232	\$33,800	\$7,635		\$67,667
Lexington	\$304,144	\$150,834	\$194,350	\$43,900		\$693,228
Marion	Hosted CHE	\$32,790	\$42,250	\$9,543		\$84,584
Marlboro	Hosted CHE	\$19,674	\$25,350	\$5,726		\$50,750
McCormick	Hosted CHE	\$26,232	\$33,800	\$7,635		\$67,667
Newberry	\$78,208	\$39,348	\$50,700	\$11,452		\$179,709
Oconee	\$208,556	\$118,044	\$152,100	\$34,356		\$513,056
Orangeburg	Hosted CHE	\$52,464	\$67,600	\$15,269	\$192,887	\$328,221
Pickens	Hosted CHE	\$85,254	\$109,850	\$24,813		\$219,917
Richland	\$356,282	\$229,531	\$295,751	\$66,804		\$948,367
Saluda	Hosted CHE	\$26,232	\$33,800	\$7,635		\$67,667
Spartanburg	\$269,384	\$118,044	\$152,100	\$34,356	\$337,463	\$911,348
Summerville	\$43,449	\$32,790	\$42,250	\$9,543	\$75,246	\$203,279
Sumter	\$86,898	\$65,580	\$84,500	\$19,087		\$256,065
Union	Hosted CHE	\$26,232	\$33,800	\$7,635		\$67,667
Williamsburg	\$69,519	\$52,464	\$67,600	\$15,269		\$204,852
York	\$225,935	\$170,508	\$219,700	\$49,626		\$665,770
	<b>\$4,492,634</b>	<b>\$3,862,671</b>	<b>\$4,977,061</b>	<b>\$1,124,214</b>	<b>\$2,448,747</b>	<b>\$16,905,327</b>

**notes:**

- 1. Allocations for CHE, CAD, Network Service Charges, and Call Recording represent the maximum amounts per seat (or caps) allowed; unused funds from these categories may be applied to other items eligible for reimbursement listed in the policy.**
- 2. The reimbursement is based on available funding estimated in the funding model; these allocations are estimated to cover 100% of the average or statewide cost of these items.**
- 3. Local ESInet allocations include maximum cost reimbursements for contracts signed prior to August 2022 through their current expiration date or 2027, whichever comes first.**