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SOUTH CAROLINA REVENUE AND FISCAL AFFAIRS OFFICE

FRANK A. RAINWATER
Executive Director

RFA BOARD AGENDA October 18, 2018, 10:30 A.M. Room 112, Solomon Blatt Building

- I. Welcome
- II. Adoption of Meeting Minutes for the August 20, 2018 Executive Session and the August 29, 2018 Meeting
- III. Agency Matters
 - A. FY 2017-18 Strategic Plan Quarterly Update (Paul Athey, Sandra Kelly)
- IV. Other Business
- V. Future Meetings
 - A. November 8, 2018, Upon Adjournment of BEA Meeting - Approval of E911 Surcharge
 - B. December 13, 2018, Upon Adjournment of BEA Meeting (If necessary)
 - C. 2018 Calendar at <http://rfa.sc.gov/meetings>
- VI. Adjournment

Please note the Agenda is subject to change.



SOUTH CAROLINA REVENUE AND FISCAL AFFAIRS OFFICE
Transforming data into solutions for South Carolina

RFA BOARD MEETING

October 18, 2018

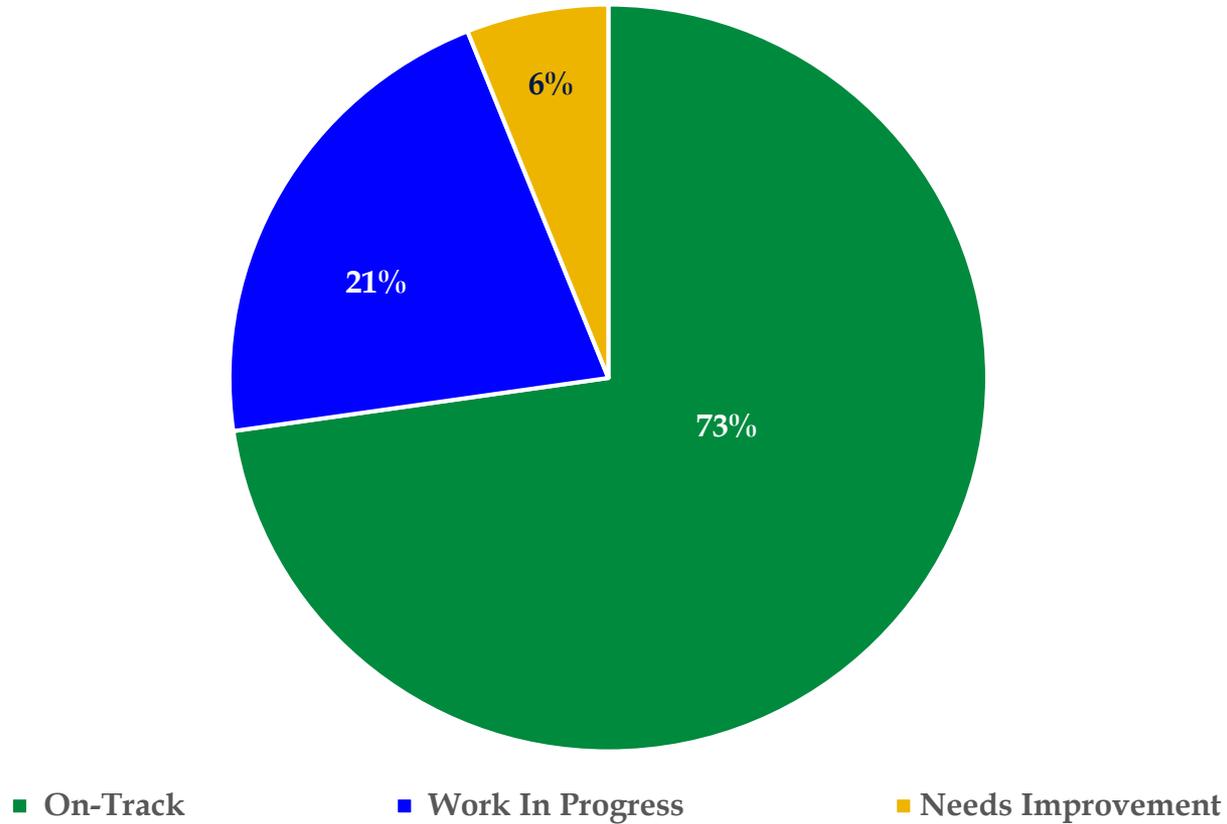


STRATEGIC PLAN QUARTERLY UPDATE

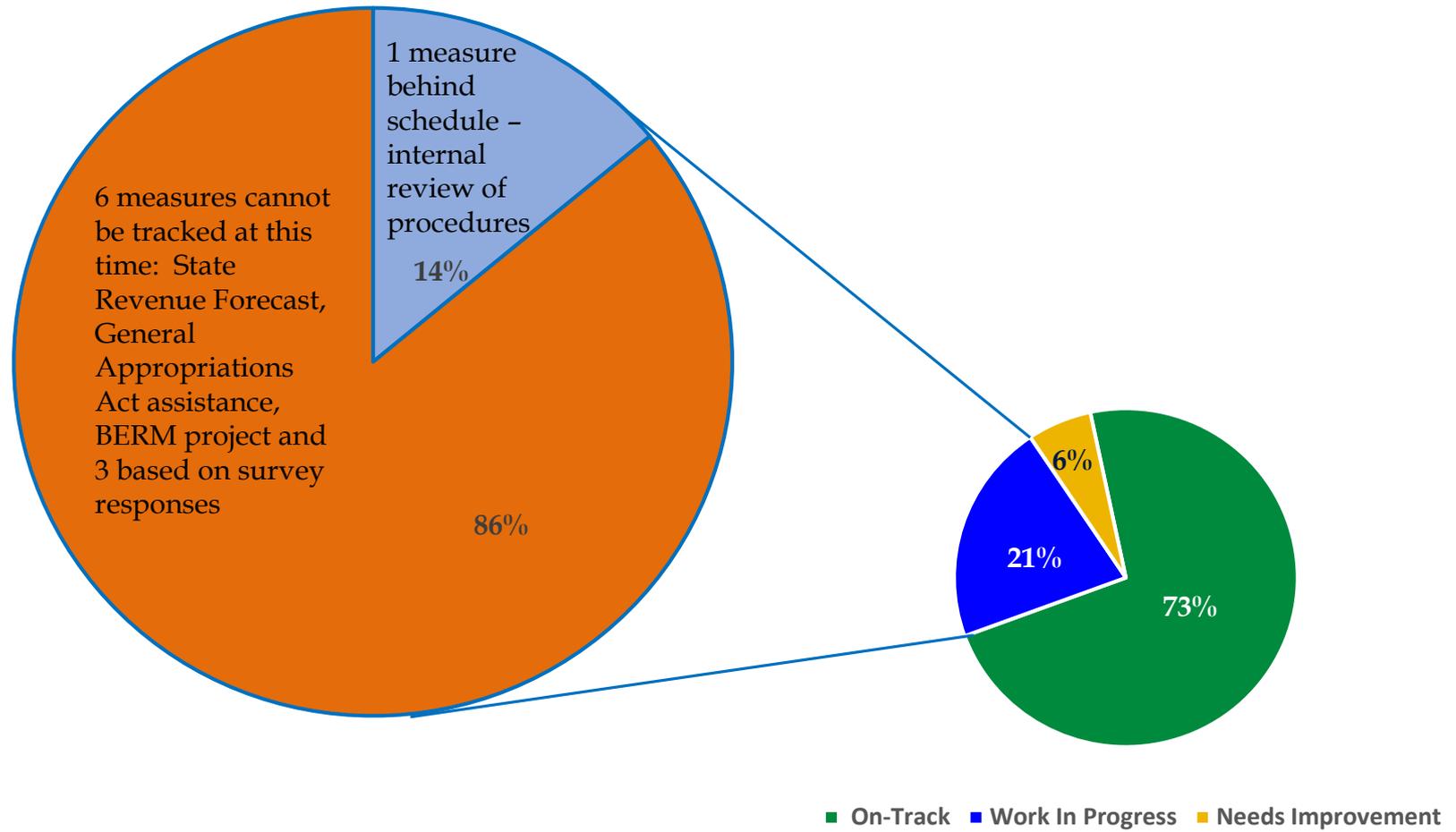
- Measures tracked quarterly
- Status Indicators:
 - On-track – measure is on pace to meet target by the end of the year
 - Work in progress – measure is not on pace but does indicate some improvement (status includes items where data is not available)
 - Needs Improvement – measure needs significant improvement in order to meet goal

STATUS OF AGENCY GOALS

July - September 2018

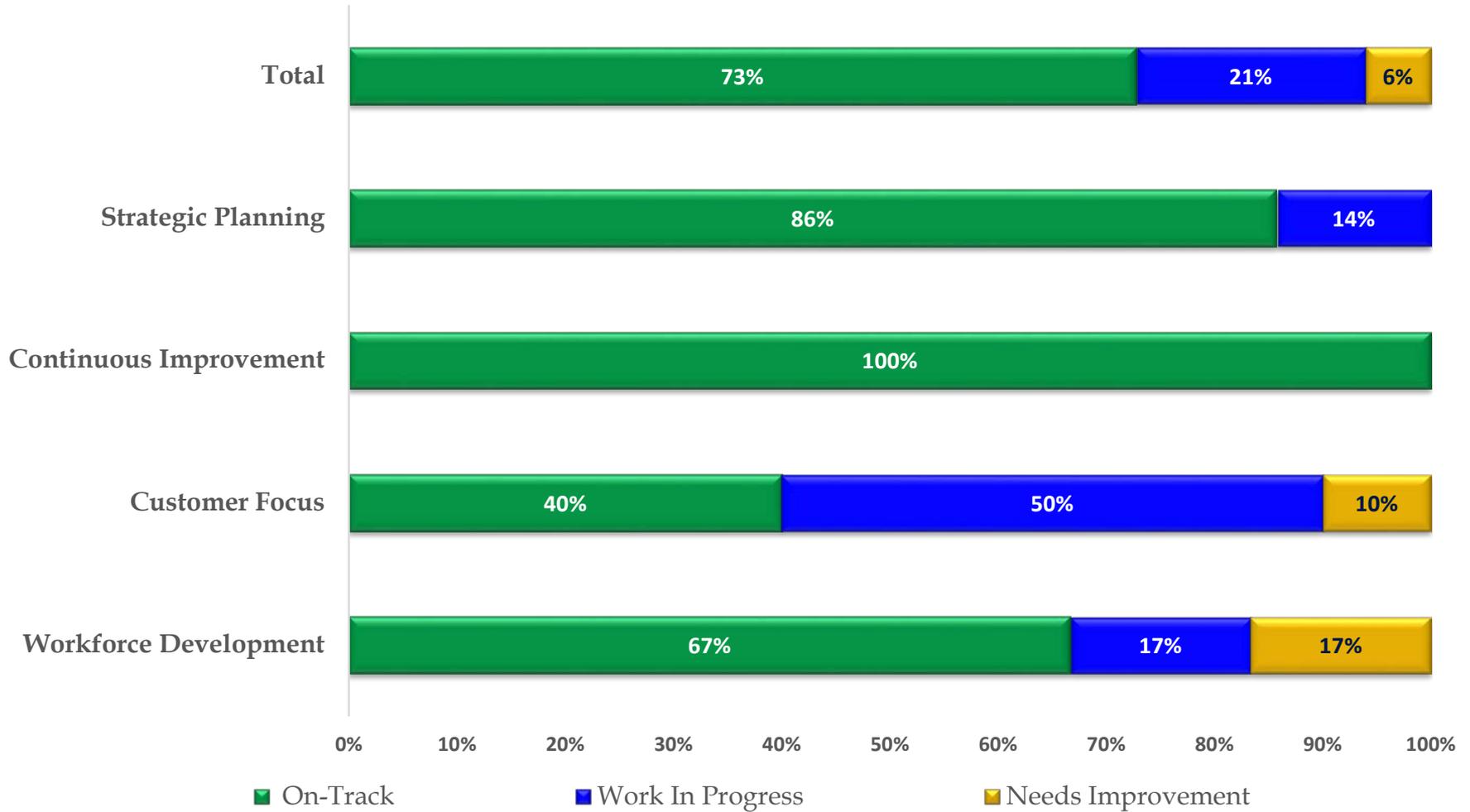


STATUS OF AGENCY GOALS "WORK IN PROGRESS" DETAIL July - September 2018



STATUS OF AGENCY GOALS BY PILLAR

July - September 2018



STRATEGIC PLANNING MEASURE HIGHLIGHTS

- Development of a three year budget model with summary reports and communication with management – on track
 - Model and summary report templates completed
 - Management meetings scheduled to begin in October
- Establishment of Disaster Recovery Site – on track
 - 80% complete (full implementation by December 31, 2018)

CONTINUOUS IMPROVEMENT MEASURE HIGHLIGHTS

- Redevelopment of the agency's external website – on track
 - IT plan approved by Division of Technology Operations (requirement)
 - Vendor selection (RFP) process initiated
 - Next steps:
 - Meetings with stakeholders
 - Design and testing
 - Implementation
 - Official launch

CONTINUOUS IMPROVEMENT MEASURE HIGHLIGHTS

- Review of Census Bureau's address list for inclusion in 2020 Census – on track
 - Received requests from several counties to perform or assist in their Local Update of Census Addresses (LUCA) work
 - Digital Cartography and E-911 mapping staff submitted 15,684 additions or modifications to the address list for twelve counties
 - RFA worked on ten counties (11,602 additions or modifications)
 - RFA submitted address information for two counties that did not meet their deadline
 - Next Steps:
 - Census Bureau will review changes and provide RFA with a list of addresses they could not verify
 - RFA will provide evidence that address does exist for inclusion in 2020 census

CUSTOMER FOCUS MEASURE HIGHLIGHTS

- Establishment of a childhood to adult data system (H.3969)– on track
 - All MOUs are in place with stakeholders to receive data necessary to meet deliverables
 - Data in-house for two of the four mandated deliverables
 - One data system is unavailable until DOE deploys new data collection system in late 2019
 - Statistician on board
- Provide internal users with receipt notification of IT request tickets within 8 hours and plan of resolution within 48 hours – needs improvement
 - Finalizing a tracking sheet and process

WORKFORCE DEVELOPMENT MEASURE HIGHLIGHTS

- Job duties/success criteria align with performance measures – on track
 - Review of planning stages to be completed by November 30th
- Identify a training and development plan for each staff member – on track
 - Tools/forms in development with target of second quarter roll-out
- Promote subject matter expertise thru professional development opportunities – needs improvement
 - Roll out of development plans should increase the number of training hours

CUSTOMER FOCUS HIGHLIGHTS

- Fiscal Analysis' staff met with stakeholders from the education community including staff of the Department of Education, school finance officers, administrators, and legislative committees to review progress on the education funding model. The model aligns education funding with expenditures to provide a statewide and district perspective on how almost \$11 billion in education funding is spent.
- The House and Senate agreed on a comprise income tax conformity bill, which has been signed by the Governor. The Chairman of Senate Finance announced plans during the conformity bill discussion for a study committee to review the state's tax system as a whole, and Fiscal Analysis' staff is preparing additional research and analysis in preparation.

CUSTOMER FOCUS HIGHLIGHTS

Geodetic Survey prevailed in a July 2018 appeal of the agency's determination of the location of the boundary between Berkeley and Dorchester counties. After hearing from the plaintiffs and the defense, the Administrative Law Court decided to dismiss the case on the grounds that no evidence was presented to challenge the clarified boundary as determined by RFA. The court also determined that RFA provided the affected parties proper notice according to the guidelines of the statute.

CUSTOMER FOCUS HIGHLIGHTS

Data provided to the Healthcare Cost and Utilization Project (HCUP) by the Health and Demographics Division was used in analyses by the HCUP team to project change in hospitalization volume in those counties expected to be in the direct path of Hurricane Florence compared to those expected to be near the path. A report summarizing the findings was sent to US Office of the Assistant Secretary for Preparedness and Response. An excerpt from their email response:

“Since receiving the analysis, we have presented it to the critical response people for strategy, operational planning, information management, hospital preparedness, and the operations center commander. They were so enthusiastic about having and using the information that we presented it to a wide audience earlier today, including the emergency coordinators for the Carolinas to share with hospitals in all affected counties for facility level awareness and planning to meet the needs from the storm.”

CUSTOMER FOCUS HIGHLIGHTS

The Health and Demographics Division is the technical lead for South Carolina Health Information Exchange (SCHIEx).

Excerpt from Press Release:

SCHIEx helps create secure method for transporting medical records across state lines

COLUMBIA, SC: What happens when a natural disaster brings a hyper focus on an issue? Things get done. Within six days, what normally takes months to accomplish was completed.

On Monday morning as Hurricane Florence was approaching the North Carolina/South Carolina coast, the South Carolina Health Information Exchange (SCHIEx) and the North Carolina Health Information Exchange (NCHIE) set everything else aside and intensely focused on establishing a connection between the two health information exchanges. Why? Because a patient's medical record is vital to the continued treatment of that patient, no matter if that patient is in North Carolina or South Carolina....

"It's amazing what can happen when everyone gets on the same page," said Wyman Bowers, CEO of SCHIEx. "Within a few hours of reaching out to one another, we had agreed to make this a top priority and to getting the connection completed, as quickly as possible." The public health ramifications of getting this connection, and others with border states like Georgia, are critical to the state. Though much damage has been done as a result of Hurricane Florence, this is one bright spot."

THANK YOU!

SOUTH CAROLINA REVENUE AND FISCAL AFFAIRS OFFICE



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